

Title VI Plan



Copper Mountain Transit/Town of Miami 2024

Title VI Contact: Transit Manager
Title VI Contact Phone: (928) 473-8222
Title VI Contact Email: transit@miamiaz.gov
TTY Number (If applicable): (if applicable)
Alternate Language Phone: (928) 473-4403
Address: 500 W Sullivan St., Miami, AZ 85539
Web Address: miamiaz.gov
Para Información en Español: Maria Lopez (928) 473-4403

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Executive Summary

Copper Mountain Transit (CMT) is a division of the Town of Miami. CMT operates a Dial-A-Ride (DAR) curb to curb service and a Fixed Route with deviation service in the Town of Miami, the City of Globe, and a portion of Gila County. The DAR service allows customers to be picked up and dropped off at requested locations, such as their home or doctor's office, and is available to the general public. The Fixed Route offers 24 stops in the Globe, Miami area. CVT Dial-A-Ride was started in 1987, and the buses for the Deviated Fixed Routes began running in 2013.

Copper Mountain Transit services are funded by grants from the Federal Transit Administration (FTA), Arizona Department of Transportation (ADOT), Section 5311 Rural Public Transportation Program, the Town of Miami, the City of Globe, Gila County contributions, passenger fares, and advertising revenues. CMT is overseen by a seven-member commission appointed by the Mayor and the Miami Town Council, or the Transit Advisory Commission (TAC). In January of 2019, CMT went through an ADOT audit, and has since then worked towards improving the audit results.

What type of program fund(s) did you apply for?

5310

5311

Other (please explain) _____

Type of Funding Requests? (Check all that apply)

Vehicle Funds

Operating Funds

Other (please explain) _____

Is your agency receiving direct funds from FTA?

If yes, please attach a copy of your FTA letter of approval of Title VI Plan.

No

Non Discrimination Notice to the Public

Notifying the Public of Rights Under Title VI and ADA Copper Mountain Transit/Town of Miami

Copper Mountain Transit/Town of Miami operates its programs and services without regard to race, color, national origin or disability in accordance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA). Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the **Copper Mountain Transit/Town of Miami**.

For more information on the **Copper Mountain Transit/Town of Miami's** civil rights program, and the procedures to file a complaint, contact **Transit Manager, (928) 473-8222, (TTY (if applicable)); email transit@miamiaz.gov**; or visit our administrative office at **500 W. Sullivan Street Miami, AZ**. For more information, visit **miamiaz.gov**.

Complaints may be filed directly with the Arizona Department of Transportation (**ADOT**) **Civil Rights Office**. ATTN: Title VI Program Coordinator 206 S. 17TH Ave MD 155A RM: 183 Phoenix AZ, 85007 or with the Federal Transit Administration (**FTA**). ATTN: Title VI Program Coordinator, 1200 New Jersey Ave., SE Washington DC 20590

If information is needed in another language, contact **(928) 473-4403**. *Para información en Español llame: **María Lopez (928) 473-4403**

The above notice is posted in the following locations: **Miami Town Hall 500 W. Sullivan Street and Copper Mountain Transit Office 506 W. Sullivan Street, Miami, AZ, Miami Senior Center, Miami Library, the Town website www.miamiaz.gov, and on Transit Vehicles.**

This notice is posted online at **miamiaz.gov**

Non Discrimination Notice to the Public - Spanish

Aviso Público Sobre los Derechos Bajo el Título VI Y ADA Copper Mountain Transit/Town of Miami

Copper Mountain Transit/Town of Miami (y sus subcontratistas, si cualquiera) asegura cumplir con el Título VI de la Ley de los Derechos Civiles de 1964, Sección 504 de la Ley de Rehabilitación de 1973 y La Ley de ciudadanos Americanos con Discapacidades de 1990 (ADA). El nivel y la calidad de servicios de transporte serán proveídos sin consideración a su raza, color, país de origen, o discapacidad.

Para obtener más información sobre el programa de Derechos Civiles de **Copper Mountain Transit/Town of Miami**, y los procedimientos para presentar una queja, contacte **Transit Manager (928) 473-8222**, (TTY (if applicable)); o visite nuestra oficina administrativa en **500 W. Sullivan Street Miami, AZ**. Para obtener más información, visite miamiaz.gov

Una queja puede ser presentada con la oficina de Derechos Civiles del Departamento de Transporte de Arizona (**ADOT**). Atención: Title VI Program Manager, 206 S. 17th Ave MD 155A Phoenix AZ, 85007 o con la Administración Federal de Transporte (**FTA**). Atención: Title VI Coordinator, 1200 New Jersey Ave., SE Washington DC 20590

El aviso anterior se publica en las siguientes ubicaciones: Miami Town Hall 500 W. Sullivan Street and Copper Mountain Transit Office 506 W. Sullivan Street, Miami, AZ Miami Senior Center, Miami Library, the Town website www.miamiaz.gov, and on Transit vehicles.

This notice is posted online at miamiaz.gov

Non Discrimination ADA/Title VI Complaint Procedures

These procedures provide guidance for all complaints filed under Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA) as they relate to any program or activity that is administered by **Copper Mountain Transit/Town of Miami** including consultants, contractors and vendors. Intimidation or retaliation as a result of a complaint is prohibited by law. In addition to these procedures, complainants reserve the right to file a formal complaint with other State or Federal agencies or to seek private counsel for complaints alleging discrimination. Every effort will be made to resolve complaints at the lowest possible level.

- (1) Any person who believes he and/or she has been discriminated against on the basis of race, color, national origin, or disability may file a Discrimination complaint by completing and submitting the agency's Title VI Complaint Form.
- (2) Formal complaints must be filed within **180** calendar days of the last date of the alleged act of discrimination or the date when the alleged discrimination became known to the complainant(s), or where there has been a continuing course of conduct, the date on which the conduct was discontinued or the latest instance of the conduct.
- (3) Complaints must be in writing and signed by the complainant(s) and must include the complainant(s) name, address and phone number. The ADA/Title VI contact person will assist the complainant with documenting the issues if necessary.
- (4) Allegations received by fax or e-mail will be acknowledged and processed, once the identity of the complainant(s) and the intent to proceed with the complaint have been established. For this, the complainant is required to mail a signed, original copy of the fax or email transmittal for the complaint to be processed.
- (5) Allegations received by telephone will be reduced to writing and provided to the complainant for confirmation or revision before processing. A complaint form will be forwarded to the complainant for him/her to complete, sign and return for processing.
- (6) Once submitted **Copper Mountain Transit/Town of Miami** will review the complaint form to determine jurisdiction. All complaints will receive an acknowledgement letter informing her/him whether the complaint will be investigated by the **Copper Mountain Transit/Town of Miami** or submitted to the State or Federal authority for guidance.

- (7) **Copper Mountain Transit/Town of Miami** will notify the ADOT Civil Rights Office of ALL Discrimination complaints within 72 hours via telephone at 602-712-8946; or email at civilrightsoffice@azdot.gov.
- (8) **Copper Mountain Transit/Town of Miami** has **7** business days to investigate the complaint. If more information is needed to resolve the case, the Authority may contact the complainant. The complainant has **7** business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within 7 business days, the Authority can administratively close the case. A case can be administratively closed also if the complainant no longer wishes to pursue their case.
- (9) After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Discrimination violation and that the case will be closed. An LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member or other action will occur.
- (10) A copy of either the closure letter or LOF must be also be submitted to ADOT within **72** hours of that decision. Letters may be submitted by hardcopy or email.
- (11) A complainant dissatisfied with **Copper Mountain Transit/Town of Miami** decision may file a complaint with the Arizona Department of Transportation (**ADOT**) or the Federal Transit Administration (**FTA**) offices of Civil Rights: **ADOT**: ATTN ADA/Title VI Program Coordinator 206 S. 17TH Ave MD 155A RM: 183 Phoenix AZ, 85007 **FTA**: Attention Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington DC 20590
- (12) A copy of these procedures can be found online at: **miamiaz.gov**.

If information is needed in another language, contact **(928) 473-4403**. *Para información en Español llame: **Maria Lopez (928) 473-4403**

Discrimination ADA/Title VI Complaint Forms in English and Spanish

Section I:		
Name:		
Address:		
Telephone (Home):	Telephone (Work):	
Electronic Mail Address:		
Accessible Format Requirements?	<input type="checkbox"/> Large Print	<input type="checkbox"/> Audio Tape
	<input type="checkbox"/> TDD	<input type="checkbox"/> Other
Section II:		
Are you filing this complaint on your own behalf?	<input type="checkbox"/> Yes*	<input type="checkbox"/> No
<i>*If you answered "yes" to this question, go to Section III.</i>		
If not, please supply the name and relationship of the person for whom you are complaining.		
Please explain why you have filed for a third party:		
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Section III:		
I believe the discrimination I experienced was based on (check all that apply):		
<input type="checkbox"/> Race	<input type="checkbox"/> Color	<input type="checkbox"/> National Origin
		<input type="checkbox"/> Disability
Date of Alleged Discrimination (Month, Day, Year): _____		
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.		

Section VI:		
Have you previously filed a Discrimination Complaint with this agency?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If yes, please provide any reference information regarding your previous complaint.

Section V:

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?

Yes No

If yes, check all that apply:

Federal Agency: _____

Federal Court: _____ State Agency: _____

State Court : _____ Local Agency: _____

Please provide information about a contact person at the agency/court where the complaint was filed.

Name: _____

Title: _____

Agency: _____

Address: _____

Telephone: _____

Section VI:

Name of agency complaint is against: _____

Name of person complaint is against: _____

Title: _____

Location: _____

Telephone Number (if available): _____

You may attach any written materials or other information that you think is relevant to your complaint. Your signature and date are **required** below:

Signature

Date

Please submit this form in person at the address below, or mail this form to:

Copper Mountain Transit/Town of Miami

Transit Manager

500 W. Sullivan Street Miami, AZ

(928) 473-8222

transit@miamiaz.gov

A copy of this form can be found online at **miamiaz.gov**

If information is needed in another language, contact (928) 473-4403. *Para información en Español llame: **Maria Lopez (928) 473-4403**

Formulario de Queja Titulo VI

Seccion I:		
Nombre:		
Direccion:		
Telefono (Casa):	Telefono (Trabajo):	
Direccion Electronica:		
Formatos Aseccible Necesarios?	<input type="checkbox"/> Letra Grande	<input type="checkbox"/> Audio Grama
	<input type="checkbox"/> TDD	<input type="checkbox"/> Otro
Seccion II:		
Esta presentando queja solo?	<input type="checkbox"/> Si*	<input type="checkbox"/> No
<i>*Si Marco "si" a esta pregunta, vaya a la Seccion III.</i>		
Si No, provea el nombre y relation de persona quien este ayudando.		
Por Favor explique por que esta llenando la queja para la Tercera persona:		
Por favor confirme que a obtenido el permiso de la persona agredida si esta llenando el formulario.	<input type="checkbox"/> Si	<input type="checkbox"/> No
Seccion III:		

Yo creo que la discrimination fue basada en (marque todas las que apliquien):

Raza Color Origen de Nacionalidad Discapacidad

Dia que paso Discrimination (Mes, Dia, Ano): _____

Explique lo mas claro possible que paso y porque cree que fue discriminado. Describa todas las personas que estuvieron envueltas. Incluya los nombres y datos para contactar a persona(s) quien descriminaron en contra suya (si sabe) tambien los nombres de testigos. Si necesita mas espacio, porfavor de usar la parte de atras de este formulario.

Seccion VI:

Usted a archivado antes queja Titulo VI con esta agencia? Si No

Si, por favor provea cualquier referencia hacia la queja anterior.

Seccion V:

A archivado esta queja con algun agente Federal, Estado, o agencia local, o con cualquier corte Federal o de Estado?

Si No

Si, marque todos los que apliquien:

Agencia Federal: Corte Federal: _____ Agencia De Estado: _____

A archivado esta queja con algun agente Federal, Estado, o agencia local, o con cualquier corte Federal o de Estado?

Si No

Si, marque todos los que apliquen:

Agencia Federal: Corte Federal: _____ Agencia De Estado: _____

Corte De Estado : _____ Agencia Local: _____

Por Favor Provea information de contacto de persona de la agencia/ corte donde la queja fue hecha.

Nombre:

Titulo:

Agencia:

Direction:

Telefono:

Seccion VI:

Nombre de agencia que queja fue encontra:

Nombre de persona de quien se queja:

Titulo:

Localidad:

Numero de Telefono (si es disponible):

Usted puede juntar cualquier material o otra information que crea que sea relevante a esta queja. Su firma y fecha es requerida abajo.

Firma

Fecha

Por favor de presentar este formulario en persona a la direccion de abajo, o envie este formulario a:

Copper Mountain Transit – Alexis Rivera, Director del Program de
500 W. Sullivan Street
Miami, AZ 85539
928-473-4403

Discrimination ADA/Title VI Investigations, Complaints, and Lawsuits

If no investigations, lawsuits, or complaints were filed select the option below.

Copper Mountain Transit/Town of Miami has not had any ADA nor Title VI Discrimination complaints, investigations, or lawsuits in **2023**.

Complainant	Date (Month, Day, Year)	Basis of Complaint (Race, Color, National Origin or Disability)	Summary of Allegation	Status	Action(s) Taken	Final Findings?
Investigations						
1) NONE						
2)						
Lawsuits						
1) NONE						
2)						
Complaints						
1) NONE						
2)						

Public Participation Plan

Copper Mountain Transit/Town of Miami is engaging the public in its planning and decision-making processes, as well as its marketing and outreach activities. The public will be invited to participate in the process whether through public meetings or surveys.

As an agency receiving federal financial assistance, **Copper Mountain Transit/Town of Miami** made the following community outreach efforts and activities to engage minority and Limited English Proficient populations since the last Title VI Plan submittal to ADOT CRO.

- Expanded the distribution of agency brochures
- Advertised public announcements through newspapers, fliers, or radio
- Posted the Nondiscrimination Public Notices to the following locations:
 - Within transportation vehicles
 - Lobby of agency
- Partnered with other local agencies to advertise services provided
- Added public interactive content to the agency's webpage for the public e.g. social media, to communicate schedule changes or activities.

<https://miamiaz.gov/transit/transit-information/?fbclid=IwAR3nybUj7NYm7PD6fhjWWNILOxJGW8UrlyRJAGgp48MQchTLQSSxg698-A>

<https://cmtransitmiamiaz.multiscreensite.com/policies-and-guidelines>

<https://www.facebook.com/CopperMountainTransit>

- Updated agency documents/publications to make them more user-friendly e.g. comment forms or agency brochures

Copper Mountain Transit/Town of Miami will make the following community outreach efforts for the upcoming year:

- Expand the distribution of agency brochures
- Advertise public announcements through newspapers, fliers, or radio
- Partner with other local agencies to advertise services provided.
- Host public information meetings and or hearings.

Legal Posting

NOTICE OF PUBLIC HEARING

(Published 2/28 and 3/06, 2024)

Notice is hereby given that a public hearing will be held by the Miami Town Council regarding the Copper Mountain Transit Program, at Town Hall located at 500 W. Sullivan Street at 6:30 p.m. on Monday, March 11, 2024 for the purpose of considering a project for which financial assistance is being sought from the Federal Transit Administration (FTA). Grant funds will be used to continue to manage and operate the Copper Mountain Transit Program serving the Town of Miami, City of Globe and surrounding areas.

At the hearing, the Town of Miami Council will afford an opportunity for interested persons or agencies to be heard with respect to the social, economic and environmental aspects of the program. Interested persons may submit oral or written evidence and recommendations with respect to said program. Persons with disabilities or those who require special accommodations please contact Karen Norris at 928-473-4403 in advance of the meeting

A copy of the draft grant proposal is currently available for public inspection at the Copper Mountain Transit Office, 506 W. Sullivan Street, Miami, AZ, 85539.

Karen Norris

Karen Norris, Town Clerk

Would you like to be a part of the Transit Advisory Committee?

The TAC holds a quarterly meeting for Transit officials, stake holders, local business owners, local community members.

Meeting discussions may include topics such as: Transit routes, service area, fare structure, vehicle purchases, grants, Transit news, ideas, concerns, etc.

TAC Meetings are generally held on a Wednesday, at 10am.

If this is of interest to you and you'd like to attend these meetings, please contact Copper Mountain Transit at [\(928\) 473-8222](tel:9284738222) or transit@miamiaz.gov. Please provide your full name, phone #, email address, City, and a brief reason for joining.

We will email an agenda and calendar invite for upcoming meetings as they are scheduled.

Transit Coordinator – Melinda Baeza

Copper Mountain Transit

Continued

Do you plan to continue to use our services?

Yes | No

Would you recommend our transportation service to a friend?

Yes | No

Why, or why not?

What is your reason for riding the bus? Ex. You don't have a vehicle and you need to get to work.

What bus stop do you use for Copper Mountain Transit to pick you up and where do you usually get off the bus?

Would you benefit from Copper Mountain Transit operating on Saturdays?

Please share any additional comments or suggestions.

Copper Mountain Transit

506 W Sullivan Street
928 473 8222
miamiaz.gov

Copper Mountain Transit

Continued

Do you plan to continue to use our services?

Yes | No

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Would you benefit from Copper Mountain Transit operating on Saturdays?

Please share any additional comments or suggestions.

Copper Mountain Transit

506 W Sullivan Street
928 473 8222
miamiaz.gov

Comments

Date

Name (optional)

Was your driver / dispatch courteous? Yes Or No

Why or why not?

Comentarios

Fecha:

Nombre: (opcional)

¿Fue cortés su conductor/despachador? si O No

Por qué o por qué no?



PLEASE CALL
928-473-8222
FOR MORE INFORMATION

30 Minute Layover At Fry's For Lunch
A = 11:45 am - 12:15 pm
B = 1:00 pm - 1:30 pm

LUNCH

MIAMI TO GLOBE

1.	Miami Senior Center	6:30 AM	7:45 AM	9:20 AM	10:35 AM	12:45 PM	1:55 PM	3:35 PM	4:45 PM
2.	Miami Library	6:35 AM	7:50 AM	9:25 AM	10:40 AM	12:50 PM	2:00 PM	3:40 PM	4:50 PM
3.	Christina Apartments	6:40 AM	7:55 AM	9:30 AM	10:45 AM	12:55 PM	2:05 PM	3:45 PM	4:55 PM
4.	Walmart	6:45 AM	8:00 AM	9:35 AM	10:50 AM	1:00 PM	2:10 PM	3:50 PM	5:00 PM
5.	Southwest Gas	6:50 AM	8:05 AM	9:40 AM	10:55 AM	1:05 PM	2:15 PM	3:55 PM	5:05 PM
6.	Cobre Valley Hospital	6:55 AM	8:10 AM	9:45 AM	11:00 AM	1:10 PM	2:20 PM	4:00 PM	5:10 PM
7.	Cobre Valley Plaza	7:00 AM	8:15 AM	9:50 AM	11:05 AM	1:15 PM	2:25 PM	4:05 PM	5:15 PM
8.	Fry's Grocery	7:05 AM	8:20 AM	9:55 AM	11:10 AM	1:20 PM	2:30 PM	4:10 PM	5:20 PM
9.	Cobre Village Apartments	7:10 AM	8:25 AM	10:00 AM	11:15 AM	1:25 PM	2:35 PM	4:15 PM	5:25 PM
10.	Copper Country Mobile Home Park	7:15 AM	8:30 AM	10:05 AM	11:20 AM	1:30 PM	2:40 PM	4:20 PM	5:30 PM
11.	Gila County Health Department	7:20 AM	8:35 AM	10:10 AM	11:25 AM	1:35 PM	2:45 PM	4:25 PM	5:35 PM
12.	Globe/Miami Chamber Of Commerce	7:25 AM	8:40 AM	10:15 AM	11:30 AM	1:40 PM	2:50 PM	4:30 PM	5:40 PM
13.	Globe Train Depot	7:30 AM	8:45 AM	10:20 AM	11:35 AM	1:45 PM	2:55 PM	4:35 PM	5:45 PM
14.	Globe Senior Center	7:35 AM	8:50 AM	10:25 AM	11:40 AM	1:50 PM	3:00 PM	4:40 PM	5:50 PM
15.	Besh Ba Gowah	7:40 AM	8:55 AM	10:30 AM	11:45 AM	1:55 PM	3:05 PM	4:45 PM	5:55 PM
16.	Gila Community College	7:45 AM	9:00 AM	10:35 AM	11:50 AM	2:00 PM	3:10 PM	4:50 PM	6:00 PM
17.	Pueblo Heights Trailer Park	7:50 AM	9:05 AM	10:40 AM	11:55 AM	2:05 PM	3:15 PM	4:55 PM	
18.	Pinal Mountain Apartments	7:55 AM	9:10 AM	10:45 AM	12:00 PM	2:10 PM	3:20 PM	5:00 PM	
19.	Madera Peaks Apartments	8:00 AM	9:15 AM	10:50 AM	12:05 PM	2:15 PM	3:25 PM	5:05 PM	

GLOBE TO MIAMI

20.	Alhambra Mobile Home Park	6:30 AM	8:05 AM	9:20 AM	10:55 AM	12:10 PM	2:20 PM	3:30 PM	5:10 PM
21.	Dollar General	6:35 AM	8:10 AM	9:25 AM	11:00 AM	12:15 PM	2:25 PM	3:35 PM	5:15 PM
22.	Gila County Court House	6:40 AM	8:15 AM	9:30 AM	11:05 AM	12:20 PM	2:30 PM	3:40 PM	5:20 PM
23.	Globe Safeway	6:45 AM	8:20 AM	9:35 AM	11:10 AM	12:25 PM	2:35 PM	3:45 PM	5:25 PM
24.	Globe Senior Center	6:50 AM	8:25 AM	9:40 AM	11:15 AM	12:30 PM	2:40 PM	3:50 PM	5:30 PM
25.	Globe Train Depot	6:55 AM	8:30 AM	9:45 AM	11:20 AM	12:35 PM	2:45 PM	3:55 PM	5:35 PM
26.	Globe Mobile Home Park	7:00 AM	8:35 AM	9:50 AM	11:25 AM	12:40 PM	2:50 PM	4:00 PM	5:40 PM
27.	Copper Country Mobile Home Park	7:05 AM	8:40 AM	9:55 AM	11:30 AM	12:45 PM	2:55 PM	4:05 PM	5:45 PM
28.	Gila County Health Department	7:10 AM	8:45 AM	10:00 AM	11:35 AM	12:50 PM	3:00 PM	4:10 PM	5:50 PM
29.	Cobre Village Apartments	7:15 AM	8:50 AM	10:05 AM	11:40 AM	12:55 PM	3:05 PM	4:15 PM	5:55 PM
30.	Fry's Grocery	7:20 AM	8:55 AM	10:10 AM	11:45 AM	1:00 PM	3:10 PM	4:20 PM	6:00 PM
31.	Cobre Valley Plaza	7:25 AM	9:00 AM	10:15 AM	12:25 PM	1:35 PM	3:15 PM	4:25 PM	
32.	Southwest Gas	7:30 AM	9:05 AM	10:20 AM	12:30 PM	1:40 PM	3:20 PM	4:30 PM	
33.	Cobre Valley Hospital	7:35 AM	9:10 AM	10:25 AM	12:35 PM	1:45 PM	3:25 PM	4:35 PM	
34.	Walmart	7:40 AM	9:15 AM	10:30 AM	12:40 PM	1:50 PM	3:30 PM	4:40 PM	

TIMES SHOWN ARE DEPARTURE TIMES. TIMES ARE APPROXIMATE, MAY VARY DUE TO TRAFFIC & WEATHER CONDITIONS.

BUS RULES

1. NO OPEN FOOD OR DRINK CONTAINERS ON THE BUS.
2. NO ALCOHOL CONSUMPTION OR BEVERAGES ON THE BUS.
3. PETS MUST BE IN A CARRIER ON THE FLOOR.
4. SERVICE ANIMALS MUST SIT ON THE FLOOR ONLY AND BE ON A LEASH.
5. OFFENSIVE BEHAVIOR/HYGIENE WILL NOT BE TOLERATED.
6. REMAIN SEATED WHEN BUS IS MOVING.
7. FOR YOUR SAFETY AND THE SAFETY OF OTHERS DO NOT DISTRACT DRIVER.
8. PASSENGERS ARE ONLY ALLOWED TO BRING UP TO FIVE (5) PACKAGES OR GROCERY BAGS AT A TIME, ON BOARD ANY TRANSIT VEHICLE.
9. WEAPONS, AUTOMOTIVE/MARINE BATTERIES, GASOLINE OR GAS CANS, CAUSTIC LIQUIDS, FLAMMABLE LIQUIDS, AND EXPLOSIVES ARE NOT ALLOWED ON TRANSIT VEHICLES.

**IF YOU FAIL TO FOLLOW OR COMPLY WITH THE RULES ABOVE
YOU WILL BE ASKED TO GET OFF THE BUS.**

Bus Schedule

The bus runs Monday through Friday from 6:30 a.m. to 6:00 p.m.

TIMES SHOWN ARE DEPARTURE TIMES. The schedule shows the times that the bus leaves at each bus stop along the route. Read down to find your bus stop and then read across to see what times the bus will depart from your stop.

Bus Fares and Passes

One-Way Adult Fare	\$	1.00
Students, Seniors 55+ and Persons with Disabilities	\$	0.50
Children under 12 with Adult		Free

Please have exact change fare ready when you board the bus.
Drivers cannot make change or return money from Fare Box.

Monthly Full Fare Pass	\$	25.00
Monthly Reduced Fare Pass	\$	15.00

Tips For Riding

Make sure the bus is going your direction. Pay your fare or show a pass when you board the bus. Exact change only.
Eating or consuming alcoholic beverages are not allowed on the bus. All food and drink must be in closed containers.
Beverages must have a secure top. No Soft cups
Except for Service animals, pets must be enclosed in small cages or carriers All Animals **MUST** be on the floor
No behavior that is unsafe or offensive to other riders will be tolerated on the bus.

Our Bus Routes have 24 stops throughout
Globe, Miami & Gila county.

Dial A Ride: Monday-Friday

6:30 am to 3:00PM

Bus Routes: Monday-Friday

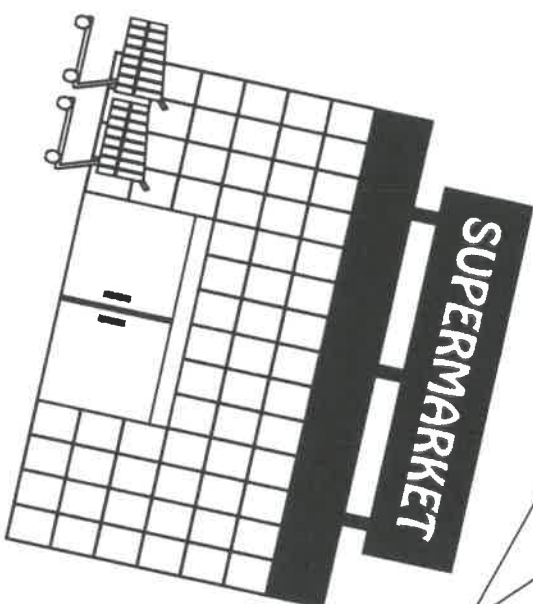
6:30 am to 6:00 pm

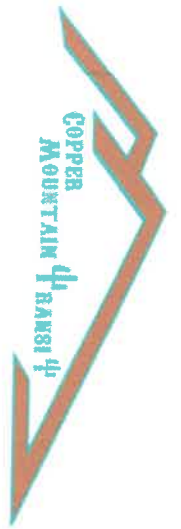


Dial A Ride services we provide scheduled
Curb to curb service to medical appointments,
Employment and shopping. 24 hour notice is
needed for scheduling.

Please call to schedule

(928) 473-8222





Dial-A-Ride

OPERATING HOURS

**MONDAY THRU FRIDAY
6:30AM TO 3 PM**

**PHONE
928-473-8222**



Dial-A-Ride Service (Curb to Curb) Miami, Globe, Claypool

Copper Mountain Transit provides Dial-A-Ride service within Miami, Globe & Claypool. This service is available to all, but priority is given to seniors and persons with disabilities. The service area boundaries are shown on the map. Dial-A-Ride operates Monday through Friday 6:30am - 3:00pm. Service provided by advance reservation.

Reservations

Reservations can be made by calling 928-473-8222 between 6:00am and 6:00pm Monday through Friday. You must call no later than the close of business the day before you need to travel. You can also make reservations up to 2 weeks in advance.

Dial-A-Ride Fares

One-Way Fare per zone \$1.00

Dial-A-Ride fares are based on zones. There are four zones and the zone boundaries are shown on the map. The fare is \$1.00 per zone. So, for example, a trip within one zone would cost only \$1.00, while a trip from one zone into the next zone would cost \$2.00. A trip from downtown Miami to Gila Community College would include all four zones and cost \$4.00.

Tips for Riding (Bus or DAR)

- Pay your fare or show a pass when you board the bus or van. Exact change only, please.
- Eating and consuming alcoholic beverages is not allowed on the bus. Food and drinks must be in a closed container.
- Except for service animals, pets must be enclosed in small cages or cardboard boxes.
- No behavior that is unsafe or offensive to the other rides will be tolerated on the bus or van.

Bus Rules

1. No open food or drink containers on the bus.
2. No alcohol consumption or beverages on the bus.
3. Pets must be in a carrier on the floor.
4. Service animals must sit on the floor only, be on a leash and well behaved.
5. Offensive behavior/hygiene will not be tolerated.
6. Remain seated when bus is moving.
7. For your safety and the safety of others **do not distract** driver.

* Accessible formats are available upon request
** Los formatos accesibles están disponibles bajo petición

Do you have a family member in the Globe/Miami/Claypool Area that is in need of transportation services? Give us a call at Copper Mountain Transit.

- Doctor appointments
- Hospital appointments
- Grocery stores
- School (High school, College, Elementary [12 and under must be accompanied by an adult])
- Work
- Shopping

Rides are based on availability. The schedule fills up fast.

We are a non-medical transportation service. If you have a medical emergency call 911 immediately.

If you have any questions, please feel to call us at 928-473-8222



COPPER MOUNTAIN TRANSIT

Copper Mountain Transit (and its subcontractors, if any) complies with Title VI of the Civil Rights Act of 1964. Transportation services will be provided without regard to race, color, national origin, age, gender, or disability.

Any person who believes he/she or any specific class of persons is subjected to discrimination prohibited by Title VI may, by him/herself or by a representative, file a written complaint within the ADOT Civil Rights or the Federal Transit Administration (FTA). If the complaint is filed against the local transit *Copper Mountain Transit*; the *Transit Manager* is required to forward the complaint to the ADOT Civil Rights Office. All complaints will be promptly investigated by the ADOT Civil Rights Office or the FTA.

For more information on the *Copper Mountain Transit's* civil rights program and the procedures to file complaint, contact:

Melinda Baeza - Transit Coordinator
Andrea Avalos - Dispatch
Copper Mountain Transit
500 W Sullivan St
Miami, AZ 85539
(928) 473-8222
mbaeza@miamiaz.gov

Or

Arizona Department of Transportation (ADOT)
Civil Rights Office:
206 S 17th Ave, MD 155A RM: 183, Phoenix, AZ
85007 or (602) 712-8946
civilrightsoffice@azdot.gov

The Americans with Disabilities Act 1990 (ADA) protected persons with mental or physical disabilities from discrimination in connection with provision of transportation service. Reasonable modifications are available to avoid discrimination on the basis of disability. Wheelchair accessible vehicles will be available and will be operated in compliance with ADA.





FIXED ROUTE W/DEVIATION

**SERVING
MIAMI, GLOBE & CLAYPOOL**

**MONDAY - FRIDAY
(EXCLUDING HOLIDAYS)**

**TRANSIT OFFICE HOURS/
PHONE NUMBER**
MON - FRI
6:00AM - 6:00PM
928-473-8222

BUS ROUTE OPERATING HOURS
6:30AM - 6:00PM MON-FRI



Bus Service in Miami and Globe Monday through Friday

Bus Route and Stops
The map included in this brochure shows the areas served by Copper Mountain Transit

- The **RED** line shows the eastbound route from Miami to Globe
- The **BLUE** line shows the bus westbound from Globe to Miami

All bus stops are indicated on the map. Copper Mountain Transit only stops at designated bus stops. Most bus stops display a bus stop sign. If you have any questions about the bus stop locations, please give us a call at 928-873-8222.

Bus Schedule

The bus runs Monday through Friday from 6:30 am to 6:00 pm. A detailed schedule is included with this brochure. The schedule shows the times that the bus departs from each bus stop along the route. Read down to find your bus stop and read across to see what times the bus will depart from your stop. Please try to be at the bus stop **before** the departure time.

Bus Fares and Passes

Please have exact change ready when you board the bus. Driver cannot make change.

One-Way Adult Fare.....	\$1.00
School Students	\$0.50
Seniors (60+).....	\$0.50
Person w/Disabilities	\$0.50
Children under 12	Free
Monthly Bus Pass (Full Fare).....	\$25.00
Monthly Bus Pass (Reduced Fare).....	\$15.00
(Seniors, Disabled, Students)	
Monthly DAR Pass.....	\$55.00

Monthly passes can be purchased at Town Hall (in person, over the phone using credit/debit card) or from your driver.

Deviated Services

If you are within 3/4 of a mile of the bus route, Copper Mountain Transit will deviate from the route to pick you up, as the schedule allows and if it is safe to do so. You must call 928-473-8222 by 5pm the day before to schedule a deviation. You will be charged an additional fare of \$1.00 for the deviation. Any place other than an established bus stop is considered a deviation.

COPPER MOUNTAIN TRANSIT

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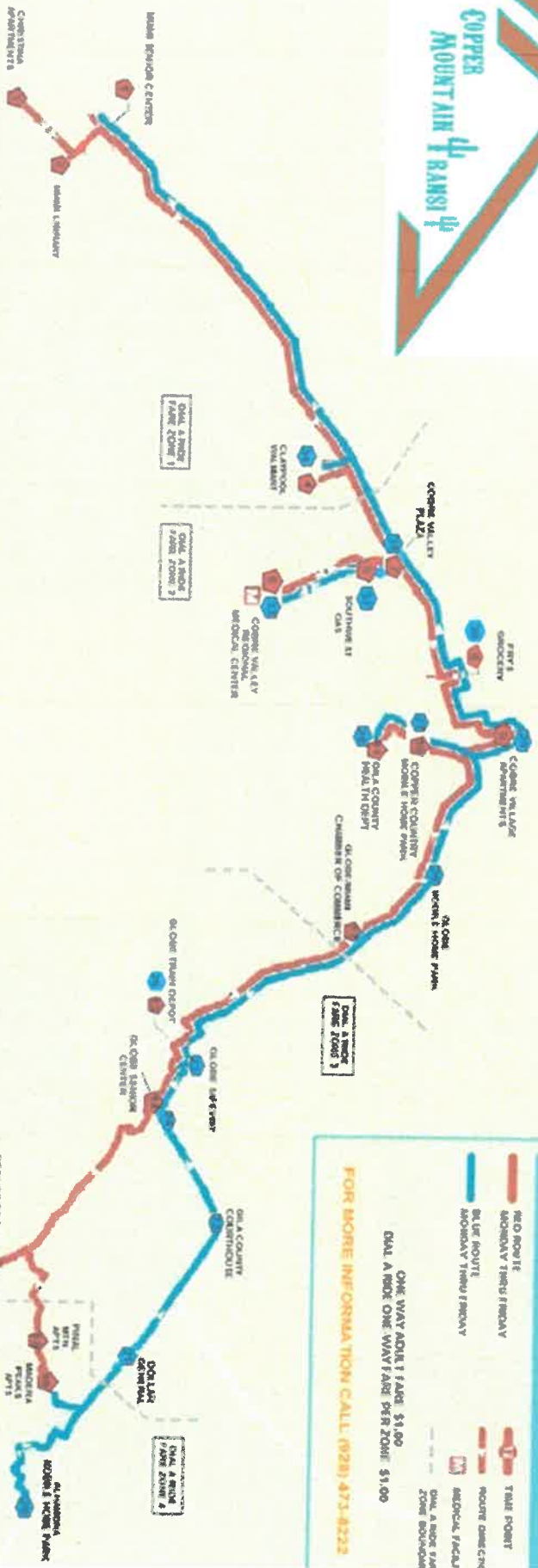
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For more information on the *Copper Mountain Transit's* civil rights program and the procedures to file complaint, contact:

Melinda Baeza - Transit Coordinator
Andrea Avalos - Dispatch
Copper Mountain Transit
500 W Sullivan St
Miami, AZ 85539
(928) 473-8222
mhaeza@mtmiamaz.gov

Or
Arizona Department of Transportation (ADOT)
Civil Rights Office:
206 S 17th Ave,
MD 155A RM: 183,
Phoenix, AZ 85007
Or
(602) 712-8946
civilrightsoffice@azdot.gov

The Americans with Disabilities Act 1990 (ADA) protected persons with mental or physical disabilities from discrimination in connection with provision of transportation service. Reasonable modifications are available to avoid discrimination on the basis of disability. Wheelchair accessible vehicles will be available and will be operated in compliance with ADA.



LEGEND

- RED LINE: HOV ROUTE
- ORANGE LINE: HOV ROUTE
- BLUE LINE: HOV ROUTE
- GREEN LINE: HOV ROUTE
- YELLOW LINE: HOV ROUTE
- BLACK LINE: HOV ROUTE
- RED SQUARE: TRANSIT POINT
- ORANGE SQUARE: TRANSIT POINT
- BLUE SQUARE: TRANSIT POINT
- GREEN SQUARE: TRANSIT POINT
- YELLOW SQUARE: TRANSIT POINT
- BLACK SQUARE: TRANSIT POINT
- RED DIAMOND: MEDICAL FACILITY
- ORANGE DIAMOND: MEDICAL FACILITY
- BLUE DIAMOND: MEDICAL FACILITY
- GREEN DIAMOND: MEDICAL FACILITY
- YELLOW DIAMOND: MEDICAL FACILITY
- BLACK DIAMOND: MEDICAL FACILITY

ONE WAY ADULT FARE \$1.00
 ONE WAY ADULT FARE PER ZONE \$1.00
 ONE WAY ADULT FARE PER ZONE \$1.00

FOR MORE INFORMATION CALL (928) 473-8222

ROUTE 10: SILVER LAKE HOV ROUTE

STATION	08:00 AM	08:45 AM	09:30 AM	10:15 AM	11:00 AM	11:45 AM	12:30 PM	01:15 PM	02:00 PM	02:45 PM	03:30 PM	04:15 PM
1 SILVER LAKE CENTER												
2 SILVER LAKE CENTER												
3 CHRISTIAN APARTMENTS												
4 CLAYTON VALLEY												
5 BOUTWELL ST GAS												
6 COPPER VALLEY HOISTING												
7 COPPER VALLEY PLAZA												
8 PARTS CONNECTION												
9 COPPER VALLEY APARTMENTS												
10 COPPER COUNTY SHOP												
11 OLA COUNTY HALL (IN DEPT)												
12 CHEVROLET OF COMMERCIAL												
13 OLA COUNTY TRAIL DEPT												
14 OLA COUNTY SERVICE CENTER												
15 BEI SHI BEI GOWAN												
16 OLA COUNTY COLLEGE												
17 PUEBLO OF HONOR'S SHOP												
18 PUEBLO APARTMENTS												
19 MEDICAL PLAZA APARTMENTS												

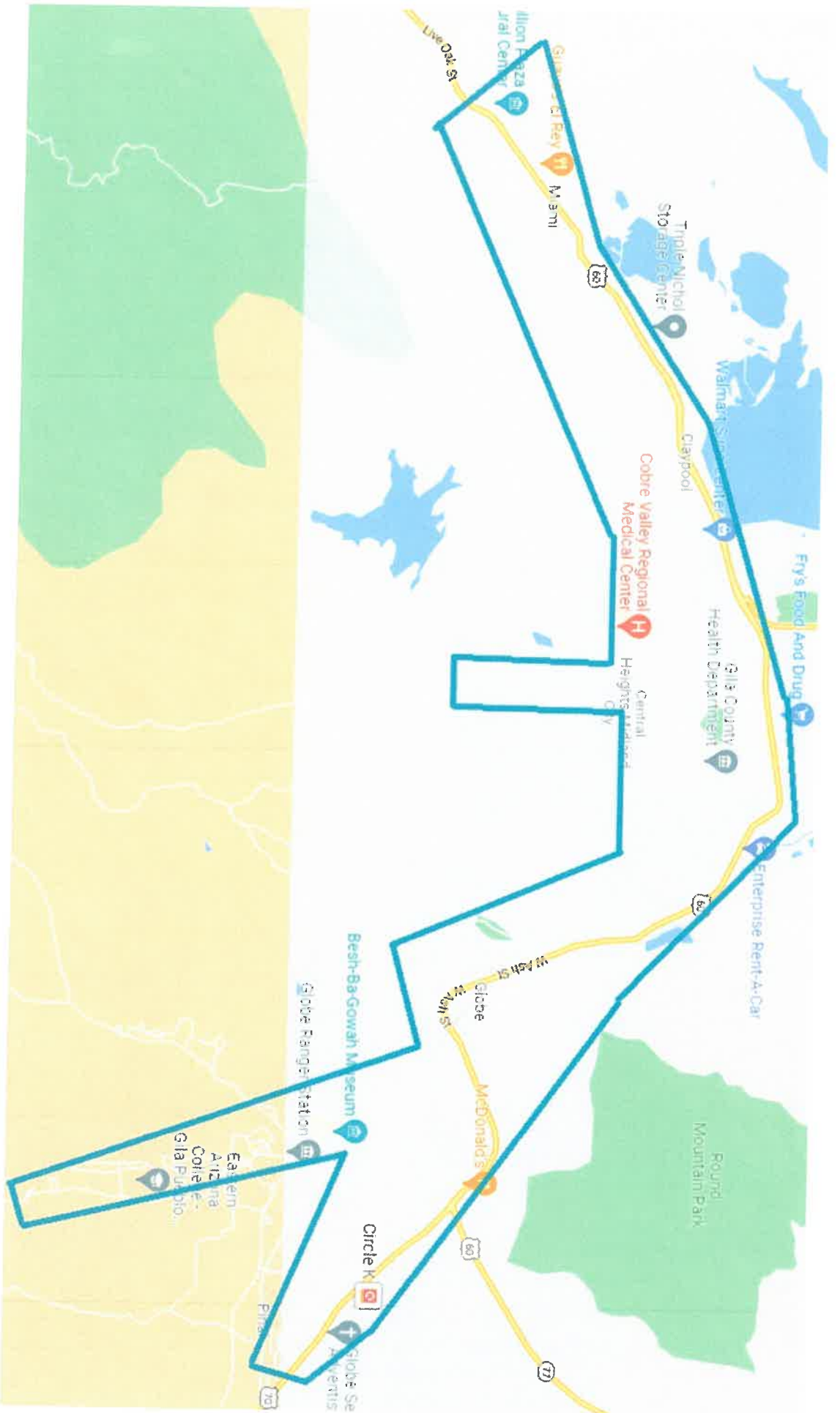
ROUTE 11: SILVER LAKE HOV ROUTE

STATION	08:00 AM	08:45 AM	09:30 AM	10:15 AM	11:00 AM	11:45 AM	12:30 PM	01:15 PM	02:00 PM	02:45 PM	03:30 PM	04:15 PM
20 ALTERNATIVE SHOP												
21 DOCK LUBE CENTER												
22 OLA COUNTY COUNTHOUSE												
23 OLA COUNTY TRAILWAY												
24 OLA COUNTY SERVICE CENTER												
25 OLA COUNTY TRAIL DEPT												
26 OLA COUNTY HOV SHOP												
27 COPPER COUNTY SHOP												
28 OLA COUNTY HALL (IN DEPT)												
29 COPPER VALLEY APPTS												
30 PARTS CONNECTION												
31 COPPER VALLEY PLAZA												
32 BOUTWELL ST GAS												
33 COPPER VALLEY HOISTING												
34 VALLEY												

ROUTE 12: SILVER LAKE HOV ROUTE

STATION	08:00 AM	08:45 AM	09:30 AM	10:15 AM	11:00 AM	11:45 AM	12:30 PM	01:15 PM	02:00 PM	02:45 PM	03:30 PM	04:15 PM
35 ALTERNATIVE SHOP												
36 DOCK LUBE CENTER												
37 OLA COUNTY COUNTHOUSE												
38 OLA COUNTY TRAILWAY												
39 OLA COUNTY SERVICE CENTER												
40 OLA COUNTY TRAIL DEPT												
41 OLA COUNTY HOV SHOP												
42 COPPER COUNTY SHOP												
43 OLA COUNTY HALL (IN DEPT)												
44 COPPER VALLEY APPTS												
45 PARTS CONNECTION												
46 COPPER VALLEY PLAZA												
47 BOUTWELL ST GAS												
48 COPPER VALLEY HOISTING												
49 VALLEY												





FR and DAR Service area

Limited English Proficiency Plan

Copper Mountain Transit/Town of Miami has developed the following Limited English Proficiency Plan (LEP) to help identify reasonable steps to provide language assistance for LEP persons seeking meaningful access to **Copper Mountain Transit/Town of Miami** services as required by Executive Order 13166. A Limited English Proficiency person is one who does not speak English as their primary language and who has a limited ability to read, speak, write, or understand English.

This plan details procedures on how to identify a person who may need language assistance, the ways in which assistance may be provided, training to staff, notification to LEP persons that assistance is available, and information for future plan updates. In developing the plan while determining the **Copper Mountain Transit/Town of Miami's** extent of obligation to provide LEP services, the **Copper Mountain Transit/Town of Miami** undertook a U.S. Department of Transportation four-factor LEP analysis which considers the following:

- 1) The number or proportion of LEP persons eligible in the **Copper Mountain Transit/Town of Miami** service area who may be served or likely to encounter by **Copper Mountain Transit/Town of Miami** program, activities, or services;

Globe-Miami CCD, Gila County, Arizona				
	Estimate	Margin for Error	Estimate	Margin for Error
Population 5 years and over	15738	684	(X)	(X)
Speak only English	13350	729	84.8	2.7
Speak a language other than English	2388	437	15.2	2.7
SPEAK A LANGUAGE OTHER THAN ENGLISH				
Spanish	1974	381	12.5	2.3
Other Indo-European languages	90	62	0.6	0.4
Asian and Pacific Island languages	76	61	0.5	0.4
Other languages	248	141	1.6	0.9

Source: U.S. Census Bureau, 2022: American Community Survey 5-Year Estimates

- 2) The frequency with which LEP individuals come in contact with an **Copper Mountain Transit/Town of Miami** services;

Copper Mountain Transit/Town of Miami's staff reviewed the frequency with which office staff, dispatchers and drivers have, or could have, contact with LEP persons for **2023**. **Copper Mountain Transit/Town of Miami** averages **2 Spanish Speaking** contacts per week. This is usually via phone, office walk-in, and on Dial-a-Ride. On the phone and walk-in, we have one of two bilingual Town Hall employees help assist with that person. We also have documents available in Spanish, if they are requesting a Spanish bus schedule, Dial-a-Ride information, etc.

- 3) The nature and importance of the program, activities or services provided by the **Copper Mountain Transit/Town of Miami** to the LEP population.

The nature of LEP passengers utilizing our public transit system is for medical appointments, shopping, access to food, bill paying is of high importance to the LEP community. CMT takes this into consideration for all service areas, to provide the best service we can to all members of our community.

- 4) The resources available to **Copper Mountain Transit/Town of Miami** and overall costs to provide LEP assistance. A brief description of these considerations is provided in the following section.

Copper Mountain Transit/Town of Miami does not have additional costs providing LEP assistance.

Copper Mountain Transit/Town of Miami provides a statement in Spanish and will for additional languages specific to the LEP community make up that will be included in all public outreach notices. Every effort will be made to provide vital information to LEP individuals in the language requested.

Safe Harbor Provision for written translations

Copper Mountain Transit/Town of Miami complies with the Safe Harbor Provision, as evidenced by the number of documents available in the Spanish language. With respect to Title VI information, the following shall be made available in Spanish:

- (1) Non Discrimination Notice
- (2) Discrimination Complaint Procedures
- (3) Discrimination Complaint Form

In addition, we will conduct our marketing (including using translated materials) in a manner that reaches each LEP group. Vital documents include the following:

- (1) Notices of free language assistance for persons with LEP
- (2) Notice of Non-Discrimination and Reasonable Accommodation
- (3) Outreach Materials
- (4) Bus Schedules
- (5) Route Changes
- (6) Public Hearings

1) **Copper Mountain Transit/Town of Miami** provides language assistance services through the below methods:

- Instructions are provided to customer service staff and other **Copper Mountain Transit/Town of Miami** staff who regularly take phone calls from the general public on how to respond to an LEP caller.
 - Instructions are provided to customer service staff and others who regularly respond to written communication from the public on how to respond to written communication from an LEP person.
 - Instructions are provided to vehicle operators, station managers, and others who regularly interact with the public on how to respond to an LEP customer.
 - Bilingual or multilingual versions of:
 - "How to ride" brochures
 - Safety and security announcements
 - Service change announcements
-

2) **Copper Mountain Transit/Town of Miami** has a process to ensure the competency of interpreters and translation service through the following methods:

Copper Mountain Transit/Town of Miami will ask the interpreter or translator to demonstrate that he or she can communicate or translate information accurately in both English and the other language. **Copper Mountain Transit/Town of Miami** will train the interpreter or translator in specialized terms and concepts associated with the agency's policies and activities. **Copper Mountain Transit/Town of Miami** will instruct the interpreter or translator that he or she should not deviate into a role as counselor, legal advisor, or any other role aside from interpreting or translator. **Copper Mountain Transit/Town of Miami** will ask the interpreter or translator to attest that he or she does not have a conflict of interest on the issues that they would be providing interpretation services.

3) **Copper Mountain Transit/Town of Miami** provides notice to LEP persons about the availability of language assistance through the following methods:

- Statements in outreach documents that language services are available from the agency. of the Recipients' services, including the availability of language assistance services
- Signs and handouts available in vehicles and at stations
- Announcements in vehicles and at stations
- Agency websites

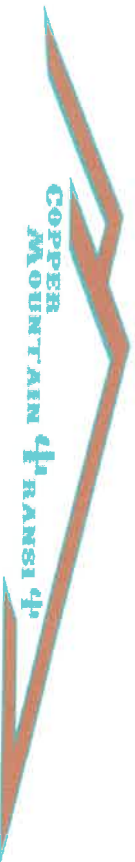
Copper Mountain Transit/Town of Miami monitors, evaluates and updates the LEP plan through the following process:

Copper Mountain Transit/Town of Miami will monitor the LEP plan by conducting an annual Four-Factor analysis, establishing a process to obtain feedback from internal staff and members of the public and conducting internal evaluations to determine whether the language assistance measures are working for staff. **Copper Mountain Transit/Town of Miami** will make changes to the language assistance plan based on feedback received. **Copper Mountain Transit/Town of Miami** may take into account the cost of proposed changes and the resources available to them. Depending on the evaluation, **Copper Mountain Transit/Town of Miami** may choose to disseminate more widely those language assistance measures that are particularly effective or modify or eliminate those measures that have not been effective. **Copper Mountain Transit/Town of Miami** will consider new language assistance needs when expanding transit service into areas with high concentrations of LEP persons will consider modifying their implementation plan to provide language assistance measures to areas not previously served by the agency.

5) **Copper Mountain Transit/Town of Miami** trains employees to know their obligations to provide meaningful access to information and services for LEP persons and all employees in public contact positions will be properly trained to work effectively with in-person and telephone interpreters. **Copper Mountain Transit/Town of Miami** will implement processes for training of staff through the following procedures:

Copper Mountain Transit/Town of Miami will identify staff that are likely to come into contact with LEP persons as well as management staff that have frequent contact with LEP persons in order to target training to the appropriate staff. **Copper Mountain Transit/Town of Miami** will identify existing staff training opportunities, as it may be cost-effective to integrate training on their responsibilities to persons with limited English proficiency into agency training that occurs on an ongoing basis. **Copper Mountain Transit/Town of Miami** will include this training as part of the orientation for new employees. Existing employees, especially managers and those who work with the public may periodically take part in re-training or new training sessions to keep up to date on their responsibilities to LEP persons. **Copper Mountain Transit/Town of Miami** will implement LEP training to be provided for agency staff. **Copper Mountain Transit/Town of Miami** staff training for LEP to include:

- A summary of the **Copper Mountain Transit/Town of Miami** responsibilities under the DOT LEP Guidance;
- A summary of the **Copper Mountain Transit/Town of Miami** language assistance plan;
- A summary of the number and proportion of LEP persons in the **Copper Mountain Transit/Town of Miami** service area, the frequency of contact between the LEP population and the agency's programs and activities, and the importance of the programs and activities to the population;
- A description of the type of language assistance that the agency is currently providing and instructions on how agency staff can access these products and services; and
- A description of the **Copper Mountain Transit/Town of Miami** cultural sensitivity policies and practices.



LLAME AL 928-473-8222 PARA
MÁS INFORMACIÓN

COMIDA

Escala de 30 minutos en Fry's para el
almuerzo
A = 11:45 am - 12:15 pm

MIAMI TO GLOBE

1.	Miami Senior Center	6:30 AM	7:45 AM	9:20 AM	10:35 AM	12:45 PM	1:55 PM	3:35 PM	4:45 PM
2.	Miami Library	6:35 AM	7:50 AM	9:25 AM	10:40 AM	12:50 PM	2:00 PM	3:40 PM	4:50 PM
3.	Christina Apartments	6:40 AM	7:55 AM	9:30 AM	10:45 AM	12:55 PM	2:05 PM	3:45 PM	4:55 PM
4.	Walmart	6:45 AM	8:00 AM	9:35 AM	10:50 AM	1:00 PM	2:10 PM	3:50 PM	5:00 PM
5.	Southwest Gas	6:50 AM	8:05 AM	9:40 AM	10:55 AM	1:05 PM	2:15 PM	3:55 PM	5:05 PM
6.	Cobre Valley Hospital	6:55 AM	8:10 AM	9:45 AM	11:00 AM	1:10 PM	2:20 PM	4:00 PM	5:10 PM
7.	Cobre Valley Plaza	7:00 AM	8:15 AM	9:50 AM	11:05 AM	1:15 PM	2:25 PM	4:05 PM	5:15 PM
8.	Fry's Grocery	7:05 AM	8:20 AM	9:55 AM	11:10 AM	1:20 PM	2:30 PM	4:10 PM	5:20 PM
9.	Cobre Village Apartments	7:10 AM	8:25 AM	10:00 AM	11:15 AM	1:25 PM	2:35 PM	4:15 PM	5:25 PM
10.	Copper Country Mobile Home Park	7:15 AM	8:30 AM	10:05 AM	11:20 AM	1:30 PM	2:40 PM	4:20 PM	5:30 PM
11.	Gila County Health Department	7:20 AM	8:35 AM	10:10 AM	11:25 AM	1:35 PM	2:45 PM	4:25 PM	5:35 PM
12.	Globe/Miami Chamber Of Commerce	7:25 AM	8:40 AM	10:15 AM	11:30 AM	1:40 PM	2:50 PM	4:30 PM	5:40 PM
13.	Globe Train Depot	7:30 AM	8:45 AM	10:20 AM	11:35 AM	1:45 PM	2:55 PM	4:35 PM	5:45 PM
14.	Globe Senior Center	7:35 AM	8:50 AM	10:25 AM	11:40 AM	1:50 PM	3:00 PM	4:40 PM	5:50 PM
15.	Besh Ba Gowah	7:40 AM	8:55 AM	10:30 AM	11:45 AM	1:55 PM	3:05 PM	4:45 PM	5:55 PM
16.	Gila Community College	7:45 AM	9:00 AM	10:35 AM	11:50 AM	2:00 PM	3:10 PM	4:50 PM	6:00 PM
17.	Pueblo Heights Trailer Park	7:50 AM	9:05 AM	10:40 AM	11:55 AM	2:05 PM	3:15 PM	4:55 PM	
18.	Pinal Mountain Apartments	7:55 AM	9:10 AM	10:45 AM	12:00 PM	2:10 PM	3:20 PM	5:00 PM	
19.	Madera Peaks Apartments	8:00 AM	9:15 AM	10:50 AM	12:05 PM	2:15 PM	3:25 PM	5:05 PM	

GLOBE TO MIAMI

20.	Alhambra Mobile Home Park	6:30 AM	8:05 AM	9:20 AM	10:55 AM	12:10 PM	2:20 PM	3:30 PM	5:10 PM
21.	Dollar General	6:35 AM	8:10 AM	9:25 AM	11:00 AM	12:15 PM	2:25 PM	3:35 PM	5:15 PM
22.	Gila County Court House	6:40 AM	8:15 AM	9:30 AM	11:05 AM	12:20 PM	2:30 PM	3:40 PM	5:20 PM
23.	Globe Safeway	6:45 AM	8:20 AM	9:35 AM	11:10 AM	12:25 PM	2:35 PM	3:45 PM	5:25 PM
24.	Globe Senior Center	6:50 AM	8:25 AM	9:40 AM	11:15 AM	12:30 PM	2:40 PM	3:50 PM	5:30 PM
25.	Globe Train Depot	6:55 AM	8:30 AM	9:45 AM	11:20 AM	12:35 PM	2:45 PM	3:55 PM	5:35 PM
26.	Globe Mobile Home Park	7:00 AM	8:35 AM	9:50 AM	11:25 AM	12:40 PM	2:50 PM	4:00 PM	5:40 PM
27.	Copper Country Mobile Home Park	7:05 AM	8:40 AM	9:55 AM	11:30 AM	12:45 PM	2:55 PM	4:05 PM	5:45 PM
28.	Gila County Health Department	7:10 AM	8:45 AM	10:00 AM	11:35 AM	12:50 PM	3:00 PM	4:10 PM	5:50 PM
29.	Cobre Village Apartments	7:15 AM	8:50 AM	10:05 AM	11:40 AM	12:55 PM	3:05 PM	4:15 PM	5:55 PM
30.	Fry's Grocery	7:20 AM	8:55 AM	10:10 AM	11:45 AM	1:00 PM	3:10 PM	4:20 PM	6:00 PM
31.	Cobre Valley Plaza	7:25 AM	9:00 AM	10:15 AM	12:25 PM	1:35 PM	3:15 PM	4:25 PM	
32.	Southwest Gas	7:30 AM	9:05 AM	10:20 AM	12:30 PM	1:40 PM	3:20 PM	4:30 PM	
33.	Cobre Valley Hospital	7:35 AM	9:10 AM	10:25 AM	12:35 PM	1:45 PM	3:25 PM	4:35 PM	
34.	Walmart	7:40 AM	9:15 AM	10:30 AM	12:40 PM	1:50 PM	3:30 PM	4:40 PM	

LOS HORARIOS MOSTRADOS SON HORARIOS DE SALIDA. LOS HORARIOS SON APROXIMADOS, PUEDEN VARIAR DEBIDO AL TRAFICO Y LAS CONDICIONES CLIMÁTICAS.

Reglas del autobús

1. NO ABIERTO COMIDA O BEBER CONTENEDORES SOBRE EL AUTOBÚS.
2. NO CONSUMO DE ALCOHOL NI BEBIDAS EN EL AUTOBÚS.
3. MASCOTAS DEBER SER EN UN EL PORTADOR SOBRE EL PISO.
4. LOS ANIMALES DE SERVICIO DEBEN SENTARSE EN EL PISO ÚNICAMENTE Y ESTAR CON CORREA.
5. EL COMPORTAMIENTO OFENSIVO / HIGIENE NO SERÁ TOLERADO
6. PERMANEZCA SENTADO CUANDO EL AUTOBÚS ESTÁ EN MOVIMIENTO.
7. POR SU SEGURIDAD Y LA DE LOS DEMÁS, NO DISTRAIGA AL CONDUCTOR.
8. SÓLO SE PERMITE A LOS PASAJEROS LLEVAR HASTA CINCO (5) PAQUETES O BOLSAS DE COMESTIBLES A LA VEZ, A BORDO DE CUALQUIER VEHÍCULO DE TRÁNSITO.
9. NO SE PERMITEN ARMAS, BATERÍAS AUTOMOTRICES/MARINAS, GASOLINA O LATAS DE GAS, LÍQUIDOS CÁUSTICOS, LÍQUIDOS INFLAMABLES Y EXPLOSIVOS EN LOS VEHÍCULOS DE TRÁNSITO.

SI NO SIGUE O CUMPLE CON LAS REGLAS ANTERIORES, SE LE PEDIRA QUE BAJE DEL AUTOBÚS.

Horario de autobuses

El autobús circula de lunes a viernes de 6:30 a. m. a 6:00 p. m.

LOS HORARIOS MOSTRADOS SON HORARIOS DE SALIDA. El horario muestra los horarios en que sale el autobús en cada parada de autobús a lo largo de la ruta. Lea hacia abajo para encontrar su parada de autobús y luego lea para ver a qué hora saldrá el autobús de su parada.

Tarifas y pasajes de autobús	
Tarifa de adulto de ida	\$ 1,00
Estudiantes, mayores de 55 años y personas con discapacidades	\$ 0,50
Niños menores de 12 años con Adulto	Free
Tenga lista la tarifa de cambio exacta cuando suba al autobús.	
Los conductores no pueden dar cambio ni devolver dinero desde la Caja de Pasajeros.	
Pase de tarifa completa mensual	\$ 25,00
Pase de tarifa reducida mensual	\$ 15,00

Consejos para montar

Asegúrate de que el autobús vaya en tu dirección. Pague su tarifa o muestre un pase cuando aborde el autobús. Solo cambio exacto.

No se permite comer ni consumir bebidas alcohólicas en el autobús. Todos los alimentos y bebidas deben estar en recipientes cerrados.

Las bebidas deben tener una tapa segura. Sin copas blandas

Except for Service animals, pets must be enclosed in small cages or carriers All Animals

A excepción de los animales de servicio, las mascotas deben estar encerradas en jaulas pequeñas o transportadores. Todos los animales DEBEN estar en el piso.

Nuestras rutas de autobús tienen 24 paradas en todo Globe, Miami y el condado de Gila.

Dial A Ride: de lunes a viernes

6:30 am to 3:00PM

Rutas de bus: de lunes a viernes

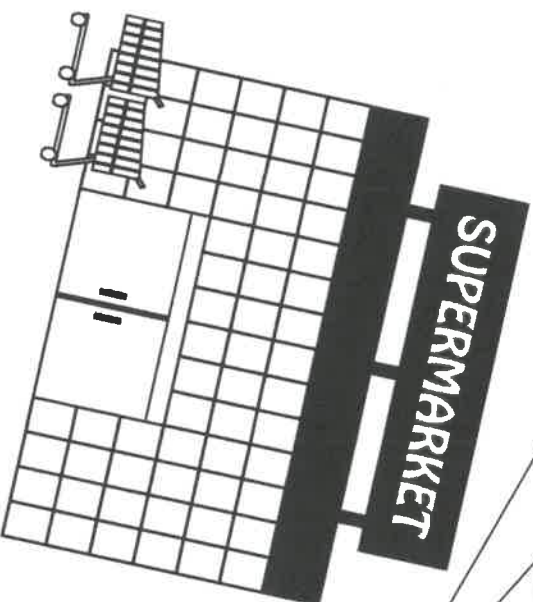
6:30 am to 6:00 pm

Por favor llame para programar

(928) 473-8222



Servicios Dial A Ride que proporcionamos Programados Acera a acera servicio para citas médicas, empleo y compras. Se necesita un aviso de 24 horas para programar.





Notice

**Copper Mountain Transit will be closed
Friday, November 10, 2023 in observance of
Veteran's Day.**

Aviso

**Copper Mountain Transit estará cerrado
el viernes 10 de noviembre de 2023 en
conmemoración del Día de los Veteranos.**

NOTICE



**NO FOOD
NO DRINK
ALLOWED**

AVISO



**NO SE
PERMITE
COMIDA O
BEBIDA**

Non-elected Committees Membership Table

Subrecipients who select the membership of transit-related, non-elected planning boards, advisory councils, or committees must provide a table depicting the membership of those organizations broken down by race. Subrecipients also must include a description of the efforts made to encourage participation of minorities on these boards, councils, and committees.

Copper Mountain Transit/Town of Miami does not select the membership of any transit-related committees, planning boards, or advisory councils.

Monitoring for Subrecipient Title VI Compliance

Describe how you monitor your subrecipients. This can be through site visits, submissions of Title VI Plans annually, or training and surveys.

Copper Mountain Transit/Town of Miami does not monitor subrecipients for Title VI compliance as it does not have any FTA subrecipients.

Title VI Equity Analysis

A subrecipient planning to acquire land to construct certain types of facilities must not discriminate on the basis of race, color, or national origin, against persons who may, as a result of the construction, be displaced from their homes or businesses. "Facilities" in this context does not include transit stations or bus shelters, but instead refers to storage facilities, maintenance facilities, and operation centers.

There are many steps involved in the planning process prior to the actual construction of a facility. It is during these planning phases that attention needs to be paid to equity and non-discrimination through equity analysis. The Title VI Equity Analysis must be done before the selection of the preferred site.

Note: Even if facility construction is financed with non-FTA funds, if the subrecipient organization receives any FTA dollars, it must comply with this requirement.

Copper Mountain Transit/Town of Miami has no current or anticipated plans to develop new transit facilities covered by these requirements

Fixed Route Transit Provider Analysis

Fixed Route: Public transit service (other than by aircraft) provided on a repetitive, fixed-schedule basis along a specific route, with vehicles stopping to pick up passengers.

A subrecipient providing fixed route service, as defined above, must determine the distribution of transit amenities or the vehicle assignments for each mode in a non-discriminatory manner. The subrecipient must develop policies to ensure service is not distributed on the basis of race, color, or national origin.

Effective practices to fulfill the Service Standards requirements include developing written policies covering each of the following service indicators: (can be expressed in writing or in table format – see Circular Appendix G & H pp. 87-91)

1) Vehicle Load for Each Mode

CMT's buses seat 14 passengers; only on occasion have they been filled almost to or at their capacity. Maximum loading standards will establish a goal that all passengers will have a seat for their trip. When staff determines that one or more routes are beginning to exceed the seating capacity on 30% or more of the trips provided on a given route or a load factor of 1.30, then staff will call dispatch and inform of the situation. CMT will try to ensure a vehicle with the largest capacity available goes on that route.

2) Vehicle Headway for Each Mode

CMT's runs two bus routes each day; one beginning in the Town of Miami, the other beginning in the City of Globe, heading opposite directions. Therefore, the time between buses heading in the same direction averages one hour and fifteen minutes from when one bus leaves that bus stop and the next bus will be at that location heading in that same direction as the previous bus.

3) On Time Performance for Each Mode

Copper Mountain Transit/Town of Miami's goal is to provide an average system-wide on-time performance of 90% for fixed route service. The Town defines on-time performance as arriving and departing stops within five (5) minutes of the route timetables. If route(s) are not meeting the on-time performance goal, then staff will analyze the route(s) to develop strategies to improve it. Drivers are to notify dispatch if they are running behind schedule. Staff will provide recommendations to Council for their approval as needed.

4) Service Availability for Each Mode

Service availability during inclement weather in consultation with the CMT staff will assess all instances of inclement weather and make adjustments to service hours and frequency as needed, with priority placed on passenger and driver safety. All changes in service during these times will be communicated through local radio stations and any CMT web pages and social media. Staff may determine that service needs to be delayed, suspended, or frequency of service adjusted during inclement weather. Every effort will be made by CMT to provide FTA required transit service when determined safe to operate.

5) Transit amenities for each mode

Service availability and operating environment routes are operated primarily along the major highway serving the Miami and Globe area. Servicing bus stops are located near or at business centers, governmental buildings, grocery stores, and medical facilities for passenger convenience. For stops on private property, CMT will ensure that location has been approved by private property owners. Service area service coverage is defined as solely along unrestricted highway and rural residential streets. To the extent feasible, CMT will serve as many major employers, medical offices, densely populated housing areas, and public housing as deemed feasible within the Town limits. Most stops have an easily visible bus stop sign. Due to funding constraints and space availability at bus stops, only a couple of bus stop locations currently have a bus shelter with seating and a trash can. There are plans to purchase more bus shelters for other stops through grant funding in the future. Within those plans is to also procure signage for all bus stop locations.

6) Vehicle assignments for each mode

Copper Mountain Transit has vehicles for the bus routes and for Dial-a-Ride service. One vehicle is not assigned to a specific route every day of service, unless needed. Meaning, a bus will not always be on the same route; ex: Miami/Red route. CMT will ensure that all vehicles on route will be in good working order and condition regardless of the route it serves.

Board Approval for the Title VI Plan

***(INSERT A COPY OF THE BOARD MEETING MINUTES AFTER
CONDITIONAL CRO APPROVAL. BOARD MINUTES MUST BE FOR THE
YEAR OF THE GRANT APPLICATION CYCLE)**

**Board meeting/Town of Miami Council Meeting will meet on
3/11/2024 for TITLE VI approval and Public Meeting for applying for
the 5311 Grant. Will send the minutes with approval the week of
3/11/2024. Will submit to CRO for approval before meeting.**

Copper Mountain Transit (Town of Miami) ADA Policies

It is the policy of Copper Mountain Transit (Town of Miami) to abide by all provisions of the Americans with Disabilities Act (ADA) of 1990 and Section 504 of the Rehabilitation Act of 1973, as amended, including all programs, services, activities, operations and relationships with—and accommodations/modifications of—employees, client-customers, and the general public, including but not limited to those stated below.

The Americans with Disabilities Act of 1990 (ADA) requires that individuals with disabilities receive the same level of service as non-disabled individuals. Services that are “separate but equal” are not acceptable (i.e. all individuals using wheel chairs on one bus and everyone else on another bus). Section 504 prohibits discrimination on the basis of disability in any program or activity receiving Federal financial assistance.

All recipients must keep federally funded equipment and facilities in good operating condition. Recipients must have policies and procedures to maintain vehicles. Recipients must maintain, in operative condition, those features of facilities, vehicles, and other capital equipment that are required to make them accessible. ADA accessibility features must be repaired promptly if they are damaged or out of order. Recipients must establish a system of regular and frequent maintenance checks of lifts sufficient to determine if they are operative.

Specific transportation provisions of the Americans with Disabilities Act (ADA), and Section 504 of the Rehabilitation Act of 1973, as amended, include but are not limited to the following requirements:

Equivalent Service: As required by the Americans with Disabilities Act (ADA), Copper Mountain Transit (Town of Miami) has a sufficient number of, or access to, wheelchair accessible vehicles in our fleet to ensure that individuals needing an accessible vehicle have equivalent access to our transportation services as ambulatory individuals.

Maintenance of Accessible Features on Vehicles: As required by the ADA, the accessible features on our vehicles are maintained in operative condition so that individuals needing these features receive equivalent service to individuals not needing those features. Accessibility features are repaired promptly if they are damaged or out of order. Drivers are required to report lift and ramp failures promptly.

Transporting and securing wheelchairs: A wheelchair is a mobility aid belonging to any class of three- or more-wheeled devices, usable indoors, designed or modified for, and used by individuals with mobility impairments, whether operated manually or powered. Copper Mountain Transit (Town of Miami) will transport passengers with wheelchairs, even in circumstances when the wheelchair cannot be secured to the driver’s satisfaction, unless the wheelchair exceeds the size or weight capacity of the wheelchair lift or ramp.

Adequate time for Vehicle Boarding and Disembarking: As required by the ADA, Copper Mountain Transit (Town of Miami) provides adequate time for boarding and disembarking our vehicles for individuals with disabilities.

Use of Portable Oxygen/Respirator Equipment: As required by the ADA, individuals using our transportation service may bring respirator, portable oxygen equipment, and/or other life support equipment on board our vehicles, as long as they do not violate the law or rules relating to the transportation of hazardous materials. All equipment must be small enough to fit into our vehicles safely

and without obstructing the aisle and/or blocking emergency exits. Passengers must secure the equipment by means such as carrying the equipment using a shoulder strap or securing the equipment to a wheelchair or a seat.

Service Animals: As required by the ADA, any guide dog, signal dogs, or other animal individually trained to work or perform tasks for the benefit of an individual with a disability, including but not limited to, guiding individuals with impaired vision or alerting individuals with impaired hearing, have access to our vehicles. All service animals must be kept under the control of their owner at all times and abides by local animal safety regulations.

Training in Wheelchair Securement, Sensitivity to Passengers: As required by the ADA, Copper Mountain Transit (Town of Miami) trains its personnel to operate vehicles and equipment safely, assist passengers properly, and treat individuals with disabilities who use the service in a respectful and courteous way. A "Certified Trainer" in Passenger Assistance Safety and Security (P.A.S.S.) provides training to personnel prior to being released to drive for Copper Mountain Transit (Town of Miami).

Driver use of, and assistance with, Accessibility Equipment: As required by the ADA, Copper Mountain Transit (Town of Miami) personnel make use of all available accessibility equipment when needed and provide a reasonable level of assistance to passengers as necessary and upon request with lifts, ramps, and securement devices.

ADA complaints: Copper Mountain Transit (Town of Miami) discrimination related customer service complaints, including those associated with ADA regulations, are reported to ADOT Civil Rights Office and complaint documentation is maintained on file for one year. ADA related service complaint logs are kept on file for five years, per USDOT regulations.

Contact Transit Manager at (928) 473-8222 or at transit@miamiaz.gov