

Title VI Plan



Copper Mountain Transit/Town of Miami 2026

Title VI Contact: Transit Manager
Title VI Contact Phone: (928) 473-8222
Title VI Contact Email: transit@miamiaz.gov
Alternate Language Phone: (928) 473-4403
Address: 500 W Sullivan St., Miami, AZ 85539
Web Address: miamiaz.gov
Para Información en Español: Maria Lopez (928) 473-4403

Title VI Plan Guidance:

The following information is provided for guidance purposes only. For further guidance see Federal Transit Administration Circular 4702.1B.

If your agency chooses to utilize this document, please ensure that all sections are specifically updated to reflect your agency's policies and procedures.

Additionally, agencies must certify that the policies and procedures listed in this plan will be implemented. Audits or inspections by the **ADOT Civil Rights Office (CRO)** will be conducted based on your agency's compliance with the submitted Title VI Plan.

Complaints, Investigations, and Lawsuits, should not be a part of your Title VI Implementation Plan and should be submitted separate to the ADOT CRO at the time of your annual submittal of your Title VI Implementation Plan. Every section should start on a new page to auto update the Table of Contents.

This Checklist has been created to assist you with the submittal of your Title VI Plan.

Before submitting the Title VI Plan, ensure the plan has the following:

- ☒ Cover Page
- ☒ Table of Contents (**Update this by clicking on the contents box, and select the update table option. Please ensure every section begins in its own page to ensure the table reflects the correct pages.**)
- ☒ Executive Summary
- ☒ Non-Discrimination Notices to the Public in English and Spanish
- ☒ Discrimination ADA/Title VI Complaint Procedures
- ☒ Discrimination ADA/Title VI Complaint Form
- ☒ Discrimination ADA/Title VI Investigations, Complaints, and Lawsuits
- ☒ Public Participation Plan
- ☒ Limited English Proficiency Plan
- ☒ Non-elected Committees Membership Table
- ☒ Monitoring for Subrecipient Title VI Compliance
- ☒ Title VI Equity Analysis
- ☒ Fixed Route Transit Provider Analysis

Board Approval should be obtained after Conditional CRO approval:

- ☐ Board Approval for the Title VI Plan

Website Guidance – The following three documents must be posted on your agency's webpage after they have been approved.

- ☒ Non-Discrimination Notice to the Public (for each language that meets the Safe Harbor Provision)
- ☒ Discrimination Complaint Form
- ☒ Discrimination Complaint Procedures (may use one web link for both the Non-Discrimination Complaint Form and Non-Discrimination Complaint Procedures)

Title VI Plan Table of Contents

Title VI Plan	2
Title VI Plan Table of Contents.....	3
Executive Summary.....	4
Non Discrimination Notice to the Public.....	5
Non Discrimination Notice to the Public - Spanish.....	6
Non Discrimination ADA/Title VI Complaint Procedures	7
Discrimination ADA/Title VI Complaint Forms in English and Spanish	9
Formulario de Queja Titulo VI	11
Discrimination ADA/Title VI Investigations, Complaints, and Lawsuits.....	14
Public Participation Plan	15
Limited English Proficiency Plan	16
Non-elected Committees Membership Table	20
Monitoring for Subrecipient Title VI Compliance	21
Title VI Equity Analysis.....	22
Fixed Route Transit Provider Analysis.....	23
Board Approval for the Title VI Plan	25

Executive Summary

Copper Mountain Transit (CMT) is a division of the Town of Miami. CMT operates a Dial-A-Ride (DAR) curb to curb service and a Fixed Route with deviation service in the Town of Miami, the City of Globe, and a portion of Gila County. The DAR service allows customers to be picked up and dropped off at requested locations, such as their home or doctor's office, and is available to the general public. The Fixed Route offers 24 stops in the Globe, Miami area. CMT Dial-A-Ride was started in 1987, and the buses for the Deviated Fixed Routes began running in 2013.

Copper Mountain Transit services are funded by grants from the Federal Transit Administration (FTA), Arizona Department of Transportation (ADOT), Section 5311 Rural Public Transportation Program, the Town of Miami, the City of Globe, Gila County contributions, passenger fares, and advertising revenues. CMT is overseen by a seven-member commission appointed by the Mayor and the Miami Town Council, or the Transit Advisory Commission (TAC). In January of 2019, CMT went through an ADOT audit, and has since then worked towards improving the audit results.

What type of program fund(s) did you apply for?

- ☐ 5310
- ☒ 5311
- ☐ Other (please explain) _____

Type of Funding Requests? (Check all that apply)

- ☒ Vehicle Funds
- ☒ Operating Funds
- ☐ Other (please explain) _____

Is your agency receiving direct funds from FTA?

- ☐ If yes, please attach a copy of your FTA letter of approval of Title VI Plan.
- ☒ No

Non Discrimination Notice to the Public

Notifying the Public of Rights Under Title VI and ADA Copper Mountain Transit/Town of Miami

Copper Mountain Transit/Town of Miami operates its programs and services without regard to race, color, national origin or disability in accordance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA). Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the **Copper Mountain Transit/Town of Miami**.

For more information on the **Copper Mountain Transit/Town of Miami's** civil rights program, and the procedures to file a complaint, contact **Transit Manager, (928) 473-8222, email transit@miamiaz.gov**; or visit our administrative office at **506 W Sullivan Street Miami, AZ 85539**. For more information, visit **miamiaz.gov**.

Complaints may be filed directly with the Arizona Department of Transportation (**ADOT**) **Civil Rights Office**. ATTN: Title VI Program Coordinator 1801 W. Jefferson St., MD154A Ste. 101, Phoenix AZ, 85007 or with the Federal Transit Administration (**FTA**). ATTN: Title VI Program Coordinator, 1200 New Jersey Ave., SE Washington DC 20590

If information is needed in another language, contact **(928) 473-4403**. *Para información en Español llame: **Maria Lopez (928) 473-4403**

The above notice is posted in the following locations: **Miami Town Hall 500 W. Sullivan Street and Copper Mountain Transit Office 506 W. Sullivan Street, Miami, AZ, Miami Senior Center, Miami Library, the Town website www.miamiaz.gov, and on Transit Vehicles.**

This notice is posted online at **miamiaz.gov**

Non Discrimination Notice to the Public - Spanish

Aviso Público Sobre los Derechos Bajo el Título VI Y ADA Copper Mountain Transit/Town of Miami

Copper Mountain Transit/Town of Miami (y sus subcontratistas, si cualquiera) asegura cumplir con el Título VI de la Ley de los Derechos Civiles de 1964, Sección 504 de la Ley de Rehabilitación de 1973 y La Ley de ciudadanos Americanos con Discapacidades de 1990 (ADA). El nivel y la calidad de servicios de transporte serán proveídos sin consideración a su raza, color, país de origen, o discapacidad.

Para obtener más información sobre el programa de Derechos Civiles de **Copper Mountain Transit/Town of Miami**, y los procedimientos para presentar una queja, contacte **Transit Manager (928) 473-8222**, o visite nuestra oficina administrativa en **506 W Sullivan Street Miami, AZ 85539**. Para obtener más información, visite **miamiaz.gov**

Una queja puede ser presentada con la oficina de Derechos Civiles del Departamento de Transporte de Arizona (**ADOT**). Atención: Title VI Program Manager, 1801 W. Jefferson St., MD154A, Ste. 101, Phoenix AZ, 85007 o con la Administración Federal de Transporte (**FTA**). Atención: Title VI Coordinator, 1200 New Jersey Ave., SE Washington DC 20590

El aviso anterior se publica en las siguientes ubicaciones: Miami Town Hall 500 W. Sullivan Street and Copper Mountain Transit Office 506 W. Sullivan Street, Miami, AZ Miami Senior Center, Miami Library, the Town website www.miamiaz.gov, and on Transit vehicles.

This notice is posted online at **miamiaz.gov**

Non Discrimination ADA/Title VI Complaint Procedures

These procedures provide guidance for all complaints filed under Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA) as they relate to any program or activity that is administered by **Copper Mountain Transit/Town of Miami** including consultants, contractors and vendors. Intimidation or retaliation as a result of a complaint is prohibited by law. In addition to these procedures, complainants reserve the right to file a formal complaint with other State or Federal agencies or to seek private counsel for complaints alleging discrimination. Every effort will be made to resolve complaints at the lowest possible level.

- (1) Any person who believes he and/or she has been discriminated against on the basis of race, color, national origin, or disability may file a Discrimination complaint by completing and submitting the agency's Title VI Complaint Form.
- (2) Formal complaints must be filed within **180** calendar days of the last date of the alleged act of discrimination or the date when the alleged discrimination became known to the complainant(s), or where there has been a continuing course of conduct, the date on which the conduct was discontinued or the latest instance of the conduct.
- (3) Complaints must be in writing and signed by the complainant(s) and must include the complainant(s) name, address and phone number. The ADA/Title VI contact person will assist the complainant with documenting the issues if necessary.
- (4) Allegations received by fax or e-mail will be acknowledged and processed, once the identity of the complainant(s) and the intent to proceed with the complaint have been established. For this, the complainant is required to mail a signed, original copy of the fax or email transmittal for the complaint to be processed.
- (5) Allegations received by telephone will be reduced to writing and provided to the complainant for confirmation or revision before processing. A complaint form will be forwarded to the complainant for him/her to complete, sign and return for processing.
- (6) Once submitted **Copper Mountain Transit/Town of Miami** will review the complaint form to determine jurisdiction. All complaints will receive an acknowledgement letter informing her/him whether the complaint will be investigated by the **Copper Mountain Transit/Town of Miami** or submitted to the State or Federal authority for guidance.

- (7) **Copper Mountain Transit/Town of Miami** will notify the ADOT Civil Rights Office of ALL Discrimination complaints within 72 hours via telephone at 602-712-8946; or email at civilrightsoffice@azdot.gov.
- (8) **Copper Mountain Transit/Town of Miami** has **10** business days to investigate the complaint. If more information is needed to resolve the case, the Authority may contact the complainant. The complainant has **10** business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within 10 business days, the Authority can administratively close the case. A case can be administratively closed also if the complainant no longer wishes to pursue their case.
- (9) After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Discrimination violation and that the case will be closed. An LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member or other action will occur.
- (10) A copy of either the closure letter or LOF must be also be submitted to ADOT within **72** hours of that decision. Letters may be submitted by hardcopy or email.
- (11) A complainant dissatisfied with **Copper Mountain Transit/Town of Miami** decision may file a complaint with the Arizona Department of Transportation (**ADOT**) or the Federal Transit Administration (**FTA**) offices of Civil Rights: **ADOT**: ATTN ADA/Title VI Program Coordinator 206 S. 17TH Ave MD 155A RM: 183 Phoenix AZ, 85007 **FTA**: Attention Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington DC 20590
- (12) A copy of these procedures can be found online at: **miamiaz.gov**.

If information is needed in another language, contact **(928) 473-4403**. *Para información en Español llame: **Maria Lopez (928) 473-4403**

Discrimination ADA/Title VI Complaint Forms in English and Spanish

Section I:		
Name:		
Address:		
Telephone (Home):	Telephone (Work):	
Electronic Mail Address:		
Accessible Format Requirements?	☐ Large Print	☐ Audio Tape
	☐ TDD	☐ Other
Section II:		
Are you filing this complaint on your own behalf?	☐ Yes*	☐ No
<i>*If you answered "yes" to this question, go to Section III.</i>		
If not, please supply the name and relationship of the person for whom you are complaining.		
Please explain why you have filed for a third party:		
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.	☐ Yes	☐ No
Section III:		
I believe the discrimination I experienced was based on (check all that apply):		
☐ Race	☐ Color	☐ National Origin ☐ Disability
Date of Alleged Discrimination (Month, Day, Year): _____		
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.		
Section VI:		
Have you previously filed a Discrimination Complaint with this agency?	☐ Yes	☐ No

If yes, please provide any reference information regarding your previous complaint.

Section V:

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?

☐ Yes ☐ No

If yes, check all that apply:

☐ Federal Agency: _____

☐ Federal Court: _____ ☐ State Agency: _____

☐ State Court : _____ ☐ Local Agency: _____

Please provide information about a contact person at the agency/court where the complaint was filed.

Name:

Title:

Agency:

Address:

Telephone:

Section VI:

Name of agency complaint is against:

Name of person complaint is against:

Title:

Location:

Telephone Number (if available):

You may attach any written materials or other information that you think is relevant to your complaint.

Your signature and date are **required** below:

Signature

Date

Please submit this form in person at the address below, or mail this form to:

Copper Mountain Transit/Town of Miami

Transit Manager

506 W Sullivan Street Miami, AZ 85539

(928) 473-8222

transit@miamiaz.gov

A copy of this form can be found online at **miamiaz.gov**

If information is needed in another language, contact (928) 473-4403. *Para información en Español llame: **Maria Lopez (928) 473-4403**

Formulario de Queja Titulo VI

Seccion I:		
Nombre:		
Direccion:		
Telefono (Casa):	Telefono (Trabajo):	
Direction Electronica:		
Formatos Aseccible Necesarios?	☐ Letra Grande	☐ Audio Grama
	☐ TDD	☐ Otro
Seccion II:		
Esta presentando queja solo?	☐ Si*	☐ No
<i>*Si Marco "si" a esta pregunta, vaya a la Seccion III.</i>		
Si No, provea el nombre y relation de persona quien este ayudando.		
Por Favor explique por que esta llenando la queja para la Tercera persona:		
Por favor confirme que a obtenido el permisso de la persona agredida si esta llenando el formulario.	☐ Si	☐ No
Seccion III:		

Yo creo que la discrimination fue basada en (marque todas las que apliquien):

☐ Raza ☐ Color ☐ Origen de Nacionalidad ☐ Discapacidad

Dia que paso Discrimination (Mes, Dia, Ano): _____

Explique lo mas claro posible que paso y porque cree que fue discriminado. Describa todas las personas que estuvieron envueltas. Incluya los nombres y datos para contactar a persona(s) quien descriminaron encontra suya (si sabe) tambien los nombres de testigos. Si necesita mas espacio, porfavor de usar la parte de atras de este formulario.

Seccion VI:

Usted a archivado antes queja Titulo VI con esta agencia?	☐ Si	☐ No
---	-----------------------------	-----------------------------

Si, por favor provea cualquier referencia hacia la queja anterior.

Seccion V:

A archivado esta queja con algun agente Federal, Estado, o agencia local, o con cualquier corte Federal o de Estado?

☐ Si ☐ No

Si, marque todos los que apliquen:

☐ Agencia Federal: ☐ Corte Federal: _____ ☐ Agencia De Estado: _____

☐ Corte De Estado : _____	☐ Agencia Local: _____
Por Favor Provea information de contacto de persona de la agencia/ corte donde la queja fue hecha.	
Nombre:	
Titulo:	
Agencia:	
Direction:	
Telefono:	
Seccion VI:	
Nombre de agencia que queja fue encontra:	
Nombre de persona de quien se queja:	
Titulo:	
Localidad:	
Numero de Telefono (si es disponible):	

Usted puede juntar cualquier material o otra information que crea que sea relevante a esta queja. Su firma y fecha es requerida abajo.

Firma

Fecha

Por favor de presentar este formulario en persona a la direccion de abajo, o envíe este formulario a:

Copper Mountain Transit/Town of Miami – Alexis Rivera, Director del Program de

500 W. Sullivan Street
Miami, AZ 85539
928-473-4403

Discrimination ADA/Title VI

Investigations, Complaints, and Lawsuits

If no investigations, lawsuits, or complaints were filed select the option below.

☒ **Copper Mountain Transit/Town of Miami** has not had any ADA nor Title VI Discrimination complaints, investigations, or lawsuits in .

Complainant	Date 1/1/25 to 12/31/2 5	Basis of Complaint (Race, Color, National Origin or Disability)	Summary of Allegation	Status	Action(s) Taken	Final Findings?
Investigations						
1) NONE	n/a	n/a	n/a	n/a	n/a	n/a
2)						
Lawsuits						
1) NONE	n/a	n/a	n/a	n/a	n/a	n/a
2)						
Complaints						
1) NONE	n/a	n/a	n/a	n/a	n/a	n/a
2)						

Public Participation Plan

Copper Mountain Transit/Town of Miami is engaging the public in its planning and decision-making processes, as well as its marketing and outreach activities. The public will be invited to participate in the process whether through public meetings or surveys.

As an agency receiving federal financial assistance, **Copper Mountain Transit/Town of Miami** made the following community outreach efforts and activities to engage minority and Limited English Proficient populations since the last Title VI Plan submittal to ADOT CRO.

- ☒ Expanded the distribution of agency brochures
- ☒ Advertised public announcements through newspapers, fliers, or radio
- ☒ Posted the Nondiscrimination Public Notices to the following locations:
 - ☒ Within transportation vehicles
 - ☒ Lobby of agency
- ☒ Partnered with other local agencies to advertise services provided
- ☒ Added public interactive content to the agency's webpage for the public e.g. social media, to communicate schedule changes or activities.

<https://miamiaz.gov/transit/transit-information/?fbclid=IwAR3nybUj7NYm7PD6fhjWWNILOxjGW8UryRIAGpd48MQchTLQSSxg698-A>

<https://cmtransitmiamiaz.multiscreensite.com/policies-and-guidelines>

<https://www.facebook.com/CopperMountainTransit>

- ☒ Updated agency documents/publications to make them more user-friendly e.g. comment forms or agency brochures

Copper Mountain Transit/Town of Miami will make the following community outreach efforts for the upcoming year:

- ☒ Expand the distribution of agency brochures
- ☒ Advertise public announcements through newspapers, fliers, or radio
- ☒ Partner with other local agencies to advertise services provided.
- ☒ Host public information meetings and or hearings.

Legal Posting

NOTICE OF PUBLIC HEARING

(Posted 1/8/26)

Notice is hereby given that a public hearing will be held by the Miami Town Council regarding the Copper Mountain Transit Program, at Town Hall located at 500 W. Sullivan Street at 6:30 p.m. on Monday, January 26, 2026, for the purpose of considering a project for which financial assistance is being sought from the Federal Transit Administration (FTA). Grant funds will be used to continue to manage and operate the Copper Mountain Transit Program serving the Town of Miami, City of Globe, and surrounding areas.

At the hearing, the Town of Miami Council will afford an opportunity for interested persons or agencies to be heard with respect to the social, economic, and environmental aspects of the program. Interested persons may submit oral or written evidence and recommendations with respect to said program. Persons with disabilities or those who require special accommodations, please contact Karen Norris at 928-473-4403 in advance of the meeting

A copy of the draft grant proposal is currently available for public inspection at the Copper Mountain Transit Office, 506 W. Sullivan Street, Miami, AZ, 85539.

Karen Norris

Karen Norris, Town Clerk

www.miamiaz.gov

Town Hall

Alicia Garcia Senior Center

Miami Memorial Library

Radio – PSA

Copper Mountain Transit Office, Transit Vans, and Buses

Would you like to be a part of the Transit Advisory Committee?

The TAC holds a quarterly meeting for Transit officials, stake holders, local business owners, local community members.

Meeting discussions may include topics such as: Transit routes, service area, fare structure, vehicle purchases, grants, Transit news, ideas, concerns, etc.

TAC Meetings are generally held on a Wednesday, at 10am.

If this is of interest to you and you'd like to attend these meetings, please contact Copper Mountain Transit at (928) 473-8222 or transit@miamiaz.gov. Please provide your full name, phone #, email address, City, and a brief reason for joining.

We will email an agenda and calendar invite for upcoming meetings as they are scheduled.

Transit Coordinator – Melinda Baeza

Copper Mountain Transit

How Are We Doing?

We are committed to providing you with the best transportation experience possible, so we welcome your comments. Please fill out this questionnaire and place it in the box in the bus/van or office lobby. Thank you.

Please rate the quality of the service you experienced from your Bus or Van Driver. (Please circle bus or van)

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

Please rate the quality of service you received talking on the phone to the dispatch person at the transit office.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

Was your Driver ..

Courteous?

☐ Yes | ☐ No

Informative?

☐ Yes | ☐ No

Prompt and efficient?

☐ Yes | ☐ No

Please rate the overall quality of service.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

Please rate the on-time performance.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

Was our bus or van clean? (please circle bus or van)

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

Please rate our fare prices.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

How frequently do you use Copper Mountain Transit?

☐ 3-5 times per week

☐ 1-2 times per week

☐ 1-2 times a month

☐ Other

Copper Mountain Transit

How Are We Doing?

We are committed to providing you with the best transportation experience possible, so we welcome your comments. Please fill out this questionnaire and place it in the box in the bus/van or office lobby. Thank you.

Please rate the quality of the service you received from your Bus or Van Driver. (please circle van or bus)

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

Please rate the quality of the service you received talking on the phone to the dispatch person at the transit office.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

Was your Driver ..

Courteous?

☐ Yes | ☐ No

Informative?

☐ Yes | ☐ No

Prompt and efficient?

☐ Yes | ☐ No

Please rate the overall quality of service.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

Please rate the on-time performance.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

Was our bus or van clean? (please circle bus or van)

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

Please rate our fare prices.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Disappointing

Exceptional

How frequently do use Copper Mountain Transit?

☐ 3-5 times per week

☐ 1-2 times per week

☐ 1-2 times a month

☐ Other

Copper Mountain Transit

Continued

Do you plan to continue to use our services?

☐ Yes | ☐ No

Would you recommend our transportation service to a friend?

☐ Yes | ☐ No

Why, or why not?

What is your reason for riding the bus? Ex. You don't have a vehicle and you need to get to work.

What bus stop do you use for Copper Mountain Transit to pick you up and where do you usually get off the bus?

Would you benefit from Copper Mountain Transit operating on Saturdays?

Please share any additional comments or suggestions.

Copper Mountain Transit

506 W Sullivan Street

928 473 8222

miamiaz.gov

Copper Mountain Transit

Continued

Do you plan to continue to use our services?

☐ Yes | ☐ No

Would you recommend our transportation service to a friend?

☐ Yes | ☐ No

Why, or why not?

What is your reason for riding the bus? Ex. You don't have a vehicle and you need to get to work?

What bus stop do you use for Copper Mountain Transit to pick you up and where do you usually get off the bus?

Would you benefit from Copper Mountain Transit operating on Saturdays?

Please share any additional comments or suggestions.

Copper Mountain Transit

506 W Sullivan Street

928 473 8222

miamiaz.gov

Comments

Date

Name (optional)

Was your driver / dispatch courteous? Yes Or No

Why or why not?

Comentarios

Fecha:

Nombre: (opcional)

¿Fue cortés su conductor/despachador? si O No

Por qué o por qué no?



PLEASE CALL
928-473-8222
FOR MORE INFORMATION

30 Minute Layover At Fry's For Lunch
A = 11:45 am - 12:15 pm
B = 1:00 pm - 1:30 pm

LUNCH

MIAMI TO GLOBE

1.	Miami Senior Center	6:30 AM	7:45 AM	9:20 AM	10:35 AM	12:45 PM	1:55 PM	3:35 PM	4:45 PM
2.	Miami Library	6:35 AM	7:50 AM	9:25 AM	10:40 AM	12:50 PM	2:00 PM	3:40 PM	4:50 PM
3.	Christina Apartments	6:40 AM	7:55 AM	9:30 AM	10:45 AM	12:55 PM	2:05 PM	3:45 PM	4:55 PM
4.	Walmart	6:45 AM	8:00 AM	9:35 AM	10:50 AM	1:00 PM	2:10 PM	3:50 PM	5:00 PM
5.	Southwest Gas	6:50 AM	8:05 AM	9:40 AM	10:55 AM	1:05 PM	2:15 PM	3:55 PM	5:05 PM
6.	Cobre Valley Hospital	6:55 AM	8:10 AM	9:45 AM	11:00 AM	1:10 PM	2:20 PM	4:00 PM	5:10 PM
7.	Cobre Valley Plaza	7:00 AM	8:15 AM	9:50 AM	11:05 AM	1:15 PM	2:25 PM	4:05 PM	5:15 PM
8.	Fry's Grocery	7:05 AM	8:20 AM	9:55 AM	11:10 AM	1:20 PM	2:30 PM	4:10 PM	5:20 PM
9.	Cobre Village Apartments	7:10 AM	8:25 AM	10:00 AM	11:15 AM	1:25 PM	2:35 PM	4:15 PM	5:25 PM
10.	Copper Country Mobile Home Park	7:15 AM	8:30 AM	10:05 AM	11:20 AM	1:30 PM	2:40 PM	4:20 PM	5:30 PM
11.	Gila County Health Department	7:20 AM	8:35 AM	10:10 AM	11:25 AM	1:35 PM	2:45 PM	4:25 PM	5:35 PM
12.	Globe/Miami Chamber Of Commerce	7:25 AM	8:40 AM	10:15 AM	11:30 AM	1:40 PM	2:50 PM	4:30 PM	5:40 PM
13.	Globe Train Depot	7:30 AM	8:45 AM	10:20 AM	11:35 AM	1:45 PM	2:55 PM	4:35 PM	5:45 PM
14.	Globe Senior Center	7:35 AM	8:50 AM	10:25 AM	11:40 AM	1:50 PM	3:00 PM	4:40 PM	5:50 PM
15.	Besh Ba Gowah	7:40 AM	8:55 AM	10:30 AM	11:45 AM	1:55 PM	3:05 PM	4:45 PM	5:55 PM
16.	Gila Community College	7:45 AM	9:00 AM	10:35 AM	11:50 AM	2:00 PM	3:10 PM	4:50 PM	6:00 PM
17.	Pueblo Heights Trailer Park	7:50 AM	9:05 AM	10:40 AM	11:55 AM	2:05 PM	3:15 PM	4:55 PM	
18.	Pinal Mountain Apartments	7:55 AM	9:10 AM	10:45 AM	12:00 PM	2:10 PM	3:20 PM	5:00 PM	
19.	Madera Peaks Apartments	8:00 AM	9:15 AM	10:50 AM	12:05 PM	2:15 PM	3:25 PM	5:05 PM	

GLOBE TO MIAMI

20.	Alhambra Mobile Home Park	6:30 AM	8:05 AM	9:20 AM	10:55 AM	12:10 PM	2:20 PM	3:30 PM	5:10 PM
21.	Dollar General	6:35 AM	8:10 AM	9:25 AM	11:00 AM	12:15 PM	2:25 PM	3:35 PM	5:15 PM
22.	Gila County Court House	6:40 AM	8:15 AM	9:30 AM	11:05 AM	12:20 PM	2:30 PM	3:40 PM	5:20 PM
23.	Hill Street & Southerland	6:45 AM	8:20 AM	9:35 AM	11:10 AM	12:25 PM	2:35 PM	3:45 PM	5:25 PM
24.	Globe Senior Center	6:50 AM	8:25 AM	9:40 AM	11:15 AM	12:30 PM	2:40 PM	3:50 PM	5:30 PM
25.	Globe Train Depot	6:55 AM	8:30 AM	9:45 AM	11:20 AM	12:35 PM	2:45 PM	3:55 PM	5:35 PM
26.	Globe Mobile Home Park	7:00 AM	8:35 AM	9:50 AM	11:25 AM	12:40 PM	2:50 PM	4:00 PM	5:40 PM
27.	Copper Country Mobile Home Park	7:05 AM	8:40 AM	9:55 AM	11:30 AM	12:45 PM	2:55 PM	4:05 PM	5:45 PM
28.	Gila County Health Department	7:10 AM	8:45 AM	10:00 AM	11:35 AM	12:50 PM	3:00 PM	4:10 PM	5:50 PM
29.	Cobre Village Apartments	7:15 AM	8:50 AM	10:05 AM	11:40 AM	12:55 PM	3:05 PM	4:15 PM	5:55 PM
30.	Fry's Grocery	7:20 AM	8:55 AM	10:10 AM	11:45 AM	1:00 PM	3:10 PM	4:20 PM	6:00 PM
31.	Cobre Valley Plaza	7:25 AM	9:00 AM	10:15 AM	12:25 PM	1:35 PM	3:15 PM	4:25 PM	
32.	Southwest Gas	7:30 AM	9:05 AM	10:20 AM	12:30 PM	1:40 PM	3:20 PM	4:30 PM	
33.	Cobre Valley Hospital	7:35 AM	9:10 AM	10:25 AM	12:35 PM	1:45 PM	3:25 PM	4:35 PM	
34.	Walmart	7:40 AM	9:15 AM	10:30 AM	12:40 PM	1:50 PM	3:30 PM	4:40 PM	

TIMES SHOWN ARE DEPARTURE TIMES. TIMES ARE APPROXIMATE, MAY VARY DUE TO TRAFFIC & WEATHER CONDITIONS.

BUS RULES

1. NO OPEN FOOD OR DRINK CONTAINERS ON THE BUS.
2. NO ALCOHOL CONSUMPTION OR BEVERAGES ON THE BUS.
3. Pets need to be in a carrier on the floor.
4. GO TO ADDITIONAL PAGE FOR DETAILED INFORMATION FOR RULES 4 & 5
5. PERTAINING TO SERVICE ANIMALS, & OFFENSIVE OR THREATENING BEHAVIOR
6. REMAIN SEATED WHEN BUS IS MOVING.
7. FOR YOUR SAFETY AND THE SAFETY OF OTHERS DO NOT DISTRACT DRIVER.
8. PASSENGERS ARE ONLY ALLOWED TO BRING UP TO FIVE (5) PACKAGES OR GROCERY BAGS AT A TIME, ON BOARD ANY TRANSIT VEHICLE.
9. WEAPONS, AUTOMOTIVE/MARINE BATTERIES, GASOLINE OR GAS CANS, CAUSTIC LIQUIDS, FLAMMABLE LIQUIDS, AND EXPLOSIVES ARE NOT ALLOWED ON TRANSIT VEHICLES.

**IF YOU FAIL TO FOLLOW OR COMPLY WITH THE RULES ABOVE
YOU WILL BE ASKED TO GET OFF THE BUS.**

Bus Schedule

The bus runs Monday through Friday from 6:30 a.m. to 6:00 p.m.

TIMES SHOWN ARE DEPARTURE TIMES. The schedule shows the times that the bus leaves at each bus stop along the route. Read down to find your bus stop and then read across to see what times the bus will depart from your stop.

Bus Fares and Passes

One-Way Adult Fare	\$	1.00
Students, Seniors 55+ and Persons with Disabilities	\$	0.50
Children under 12 with Adult		Free

Please have exact change fare ready when you board the bus.
Drivers cannot make change or return money from Fare Box.

Monthly Full Fare Pass	\$	25.00
Monthly Reduced Fare Pass	\$	15.00

Tips For Riding

Make sure the bus is going your direction. Pay your fare or show a pass when you board the bus. Exact change only.
Eating or consuming alcoholic beverages are not allowed on the bus. All food and drink must be in closed containers.
Beverages must have a secure top. No Soft cups
Except for Service animals, pets must be enclosed in small cages or carriers All Animals MUST be on the floor
No behavior that is unsafe or offensive to other riders will be tolerated on the bus.

BUS RULES CONTINUED:

4. SERVICE ANIMALS MUST SIT ON THE FLOOR.

UNLESS THIS INTERFERES WITH THE SERVICE IT PROVIDES. WE PREFER SERVICE ANIMALS TO BE ON A LEASH, BUT AT A MINIMUM, THE SERVICE ANIMAL MUST BE UNDER VOICE CONTROL OR OTHER MEANS OF CONTROLLING THE ANIMAL.

5. OFFENSIVE OR THREATENING BEHAVIOR WILL NOT BE TOLERATED.

SERVICE WILL ONLY BE REFUSED TO AN INDIVIDUAL WITH A DISABILITY IF THE INDIVIDUAL ENGAGES IN VIOLENT, SERIOUSLY DISRUPTIVE, OR ILLEGAL CONDUCT, OR REPRESENTS A DIRECT THREAT TO THE HEALTH OR SAFETY OF OTHERS. SERVICE WILL NOT BE REFUSED SOLELY BECAUSE THE INDIVIDUAL'S DISABILITY RESULTS IN APPEARANCE OR INVOLUNTARY BEHAVIOR THAT MAY OFFEND, ANNOY, OR INCONVENIENCE OTHERS

IF YOU NEED ASSISTANCE PLEASE CALL OUR OFFICE

MONDAY THRU FRIDAY 6:00AM TO 6:00PM

928 473 8222

THANK YOU FOR RIDING WITH COPPER MOUNTAIN TRANSIT!



WE ARE HIRING!

THE TOWN OF MIAMI IS ACCEPTING APPLICATIONS FOR THE FOLLOWING EMPLOYMENT POSITIONS:

Transit/Bus Driver and Relief Driver/Dispatcher: Full-time driver with benefits and Relief driver/dispatcher (part-time, no benefits).

Must be 18 years of age, possess a valid AZ Driver's License, a high school diploma or GED and must be a US citizen. Applicant must also have no felony convictions. Performs a variety of routine and complex transportation work in driving a van/bus for the Copper Mountain Transit program's Dial-a-Ride and deviated fixed route and/or dispatching vehicles for the Copper Mountain Transit program's Dial-a Ride, Senior Center and new deviated fixed route. Applications available at Miami Town Hall: 500 W. Sullivan Street, Miami, AZ or <https://miamiaz.gov/town-clerk/employment-opportunities/> For more information please contact Transit Manager, Melinda Baeza at 928-473-8222. Positions will be open until filled. E.O.E.



Our Bus Routes have 24 stops throughout
Globe, Miami & Gila county.



Dial A Ride services we provide scheduled
Curb to curb service to medical appointments,
Employment and shopping. 24 hour notice is
needed for scheduling.

Dial A Ride: Monday-Friday

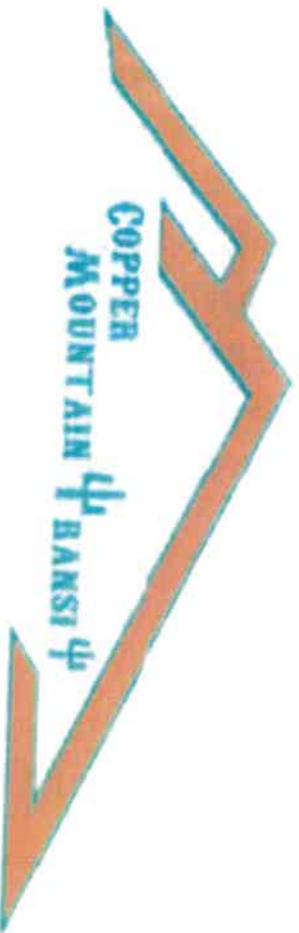
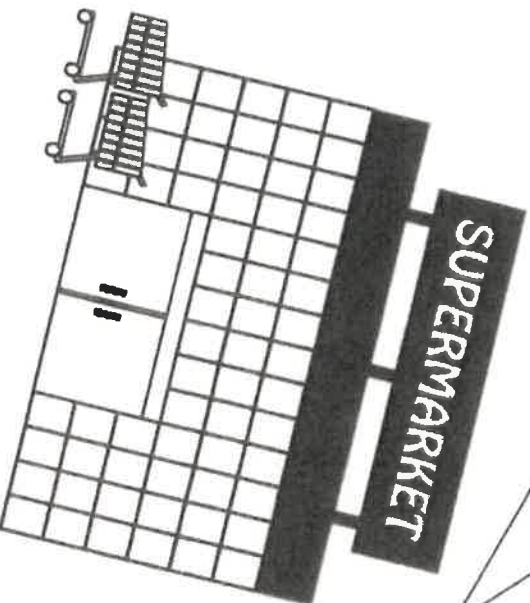
6:30 am to 3:00PM

Bus Routes: Monday-Friday

6:30 am to 6:00 pm

Please call to schedule

(928) 473-8222



COPPER MOUNTAIN TRANSIT

Copper Mountain Transit (and its subcontractors, if any) complies with Title VI of the Civil Rights Act of 1964. Transportation services will be provided without regard to race, color, national origin, age, gender, or disability.

Any person who believes he/she or any specific class of persons is subjected to discrimination prohibited by Title VI may, by him/herself or by a representative, file a written complaint following the ADOT Civil Rights or the Federal Transit Administration (FTA) guidelines. If the complaint is filed against the local transit *Copper Mountain Transit*; the *Transit Manager* is required to forward the complaint to the ADOT Civil Rights Office. All complaints will be promptly investigated by the ADOT Civil Rights Office or the FTA. Forms are located at the Transit office lobby and website miamiaz.gov.

For more information on the *Copper Mountain Transit's* civil rights program and the procedures to file complaint, contact:

Melinda Baeza – Transit Coordinator

Andrea Avalos – Dispatch

Copper Mountain Transit

500 W Sullivan St

Miami, AZ 85539

(928) 473-8222

mbaeza@miamiaz.gov

Or

Arizona Department of Transportation (ADOT)

Civil Rights Office:

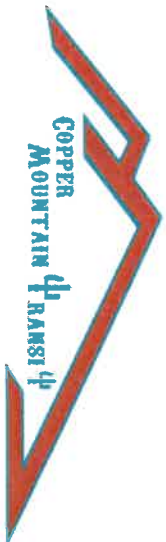
206 S 17th Ave, MD 155A RM: 183, Phoenix, AZ

85007 or (602) 712-8946

civilrightsoffice@azdot.gov

The Americans with Disabilities Act 1990 (ADA) protected persons with mental or physical disabilities from discrimination in connection with provision of transportation service. Reasonable modifications are available to avoid discrimination on the basis of disability. Wheelchair accessible vehicles will be available and will be operated in compliance with ADA.





Dial-A-Ride Service (Curb to Curb) Miami, Globe, Claypool

Copper Mountain Transit provides Dial-A-Ride service within Miami, Globe & Claypool. This service is available to all, but priority is given to seniors and persons with disabilities. The service area boundaries are shown on the map. Dial-A-Ride operates Monday through Friday 6:30am – 3:00pm. Service provided by advance reservation.

Reservations

Reservations can be made by calling 928-473-8222 between 6:00am and 6:00pm Monday through Friday. You must call no later than the close of business the day before you need to travel. You can also make reservations up to 2 weeks in advance.

Dial-A-Ride Fares

One-Way Fare per zone.....\$1.00

Dial-A-Ride fares are based on zones. There are four zones and the zone boundaries are shown on the map. The fare is \$1.00 per zone. So, for example, a trip within one zone would cost only \$1.00, while a trip from one zone into the next zone would cost \$2.00. A trip from downtown Miami to Gila Community College would include all four zones and cost \$4.00.

Tips for Riding (Bus or DAR)

- Pay your fare or show a pass when you board the bus or van. Exact change only, please.
- Eating and consuming alcoholic beverages is not allowed on the bus. Food and drinks must be in a closed container.
- Except for service animals, pets must be enclosed in small cages or cardboard boxes.
- No behavior that is unsafe or offensive to the other rides will be tolerated on the bus or van.

Bus Rules

1. No open food or drink containers on the bus.
2. No alcohol consumption or beverages on the bus.
3. Pets must be in a carrier on the floor.
4. Service animals must sit on the floor only, be on a leash and well behaved.
5. Offensive behavior/hygiene will not be tolerated.
6. Remain seated when bus is moving.
7. For your safety and the safety of others **do not distract** driver.

*Accessible formats are available upon request
** Los formatos accesibles están disponibles bajo petición



Do you have a family member in the Globe/Miami/Claypool Area that is in need of transportation services? Give us a call at Copper Mountain Transit.

- Doctor appointments
- Hospital appointments
- Grocery stores
- School (High school, College, Elementary [12 and under must be accompanied by an adult])
- Work
- Shopping

Rides are based on availability. The schedule fills up fast.

We are a non-medical transportation service. If you have a medical emergency call 911 immediately.

If you have any questions, please feel to call us at 928-473-8222





FIXED ROUTE W/DEVIATION

SERVING
MIAMI, GLOBE & CLAYPOOL
MONDAY – FRIDAY
(EXCLUDING HOLIDAYS)

TRANSIT OFFICE HOURS/
PHONE NUMBER
MON – FRI
6:00AM – 6:00PM
928-473-8222

BUS ROUTE OPERATING HOURS
6:30AM – 6:00PM MON-FRI



Bus Service in Miami and Globe Monday through Friday

Bus Route and Stops

The map included in this brochure shows the areas served by Copper Mountain Transit

- The **RED** line shows the eastbound route from Miami to Globe
- The **BLUE** line shows the bus westbound from Globe to Miami

All bus stops are indicated on the map. Copper Mountain Transit only stops at designated bus stops. Most bus stops display a bus stop sign. If you have any questions about the bus stop locations, please give us a call at 928-873-8222.

Bus Schedule

The bus runs Monday through Friday from 6:30 am to 6:00 pm. A detailed schedule is included with this brochure. The schedule shows the times that the bus departs from each bus stop along the route. Read down to find your bus stop and read across to see what times the bus will depart from your stop. Please try to be at the bus stop **before** the departure time.

Bus Fares and Passes

Please have exact change ready when you board the bus. Driver cannot make change.

One-Way Adult Fare.....	\$1.00
School Students	\$0.50
Seniors (60+).....	\$0.50
Person w/Disabilities	\$0.50
Children under 12	Free
Monthly Bus Pass (Full Fare).....	\$25.00
Monthly Bus Pass (Reduced Fare)	\$15.00 (Seniors, Disabled, Students)
Monthly DAR Pass.....	\$55.00

Monthly passes can be purchased at Town Hall (in person, over the phone using credit/debit card) or from your driver.

Deviated Services

If you are within 3/4 of a mile of the bus route, Copper Mountain Transit will deviate from the route to pick you up, as the schedule allows and if it is safe to do so. You must call 928-473-8222 by 5pm the day before to schedule a deviation. You will be charged an additional fare of \$1.00 for the deviation. **Any place other than an established bus stop is considered a deviation.**

COPPER MOUNTAIN TRANSIT

Copper Mountain Transit (and its subcontractors, if any) complies with Title VI of the Civil Rights Act of 1964. Transportation services will be provided without regard to race, color, national origin, age, gender, or disability.

Any person who believes he/she or any specific class of persons is subjected to discrimination prohibited by Title VI may, by him/herself or by a representative, file a written complaint following the ADOT Civil Rights or the Federal Transit Administration (FTA) guidelines. If the complaint is filed against the local transit *Copper Mountain Transit*; the *Transit Manager* is required to forward the complaint to the ADOT Civil Rights Office. All complaints will be promptly investigated by the ADOT Civil Rights Office or the FTA. Forms are located at our Transit office lobby & online at miamiaz.gov.

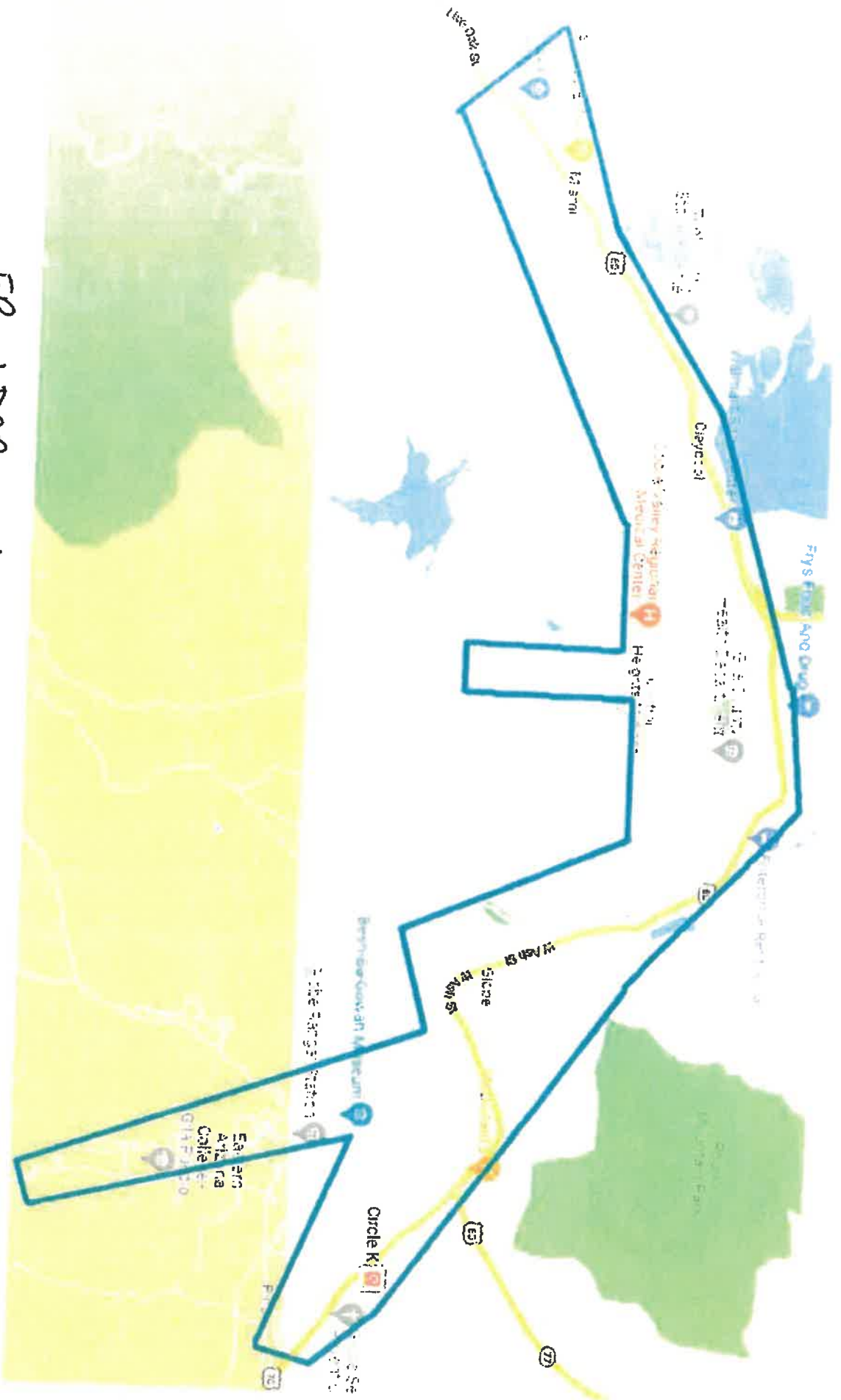
For more information on the *Copper Mountain Transit's* civil rights program and the procedures to file complaint, contact:

Melinda Baeza – Transit Coordinator
Andrea Avalos– Dispatch
Copper Mountain Transit
500 W Sullivan St
Miami, AZ 85539
(928) 473-8222
mbaeza@miamiaz.gov

Or

Arizona Department of Transportation (ADOT)
Civil Rights Office:
206 S 17th Ave, MD 155A RM: 183, Phoenix, AZ
85007 or (602) 712-8946
civilrightsoffice@azdot.gov

The Americans with Disabilities Act 1990 (ADA) protected persons with mental or physical disabilities from discrimination in connection with provision of transportation service. Reasonable modifications are available to avoid discrimination on the basis of disability. Wheelchair accessible vehicles will be available and will be operated in compliance with ADA.



FR and DAR service area

Limited English Proficiency Plan

Copper Mountain Transit/Town of Miami has developed the following Limited English Proficiency Plan (LEP) to help identify reasonable steps to provide language assistance for LEP persons seeking meaningful access to **Copper Mountain Transit/Town of Miami** services as required by Executive Order 13166. A Limited English Proficiency person is one who does not speak English as their primary language and who has a limited ability to read, speak, write, or understand English.

This plan details procedures on how to identify a person who may need language assistance, the ways in which assistance may be provided, training to staff, notification to LEP persons that assistance is available, and information for future plan updates. In developing the plan while determining the **Copper Mountain Transit/Town of Miami**'s extent of obligation to provide LEP services, the **Copper Mountain Transit/Town of Miami** undertook a U.S. Department of Transportation four-factor LEP analysis which considers the following:

- 1) The number or proportion of LEP persons eligible in the **Copper Mountain Transit/Town of Miami** service area who may be served or likely to encounter by **Copper Mountain Transit/Town of Miami** program, activities, or services;

Globe-Miami CCD, Gila County, Arizona				
	Estimate	Margin for Error	Estimate	Margin for Error
Population 5 years and over	15,718	771	(X)	(X)
Speak only English	13,258	734	84.3	2.3
Speak a language other than English	2,460	389	15.7	2.3
SPEAK A LANGUAGE OTHER THAN ENGLISH				
Spanish	1,968	350	12.5	2.2
Other Indo-European languages	100	75	0.6	0.5
Asian and Pacific Island languages	141	87	0.9	0.5
Other languages	251	123	1.6	0.8
Source: U.S. Census Bureau, 2023: American Community Survey 5-Year Estimates				

- 2) The frequency with which LEP individuals come in contact with an **Copper Mountain Transit/Town of Miami** services;

Copper Mountain Transit/Town of Miami's staff reviewed the frequency with which office staff, dispatchers and drivers have, or could have, contact with LEP persons for . **Copper Mountain Transit/Town of Miami** averages 1 to 2 Spanish Speaking contacts per week. This is usually via phone, office walk-in, and on Dial-a-Ride. On the phone and walk-in, we have one of two bilingual Town Hall employees help assist with that person. We also have documents available in Spanish, if they are requesting a Spanish bus schedule, Dial-a-Ride information, etc.

- 3) The nature and importance of the program, activities or services provided by the **Copper Mountain Transit/Town of Miami** to the LEP population.

The nature of LEP passengers utilizing our public transit system is for medical appointments, shopping, access to food, bill paying is of high importance to the LEP community. CMT takes this into consideration for all service areas, to provide the best service we can to all members of our community.

- 4) The resources available to **Copper Mountain Transit/Town of Miami** and overall costs to provide LEP assistance. A brief description of these considerations is provided in the following section.

Copper Mountain Transit/Town of Miami does not have additional costs providing LEP assistance.

Copper Mountain Transit/Town of Miami provides a statement in Spanish and will for additional languages specific to the LEP community make up that will be included in all public outreach notices. Every effort will be made to provide vital information to LEP individuals in the language requested.

Safe Harbor Provision for written translations

Copper Mountain Transit/Town of Miami complies with the Safe Harbor Provision, as evidenced by the number of documents available in the Spanish language. With respect to Title VI information, the following shall be made available in Spanish:

- (1) Non Discrimination Notice
- (2) Discrimination Complaint Procedures
- (3) Discrimination Complaint Form

In addition, we will conduct our marketing (including using translated materials) in a manner that reaches each LEP group. Vital documents include the following:

- (1) Notices of free language assistance for persons with LEP
- (2) Notice of Non-Discrimination and Reasonable Accommodation
- (3) Outreach Materials
- (4) Bus Schedules
- (5) Route Changes
- (6) Public Hearings

1) **Copper Mountain Transit/Town of Miami** provides language assistance services through the below methods:

- ☒ Instructions are provided to customer service staff and other **Copper Mountain Transit/Town of Miami** staff who regularly take phone calls from the general public on how to respond to an LEP caller.
 - ☒ Instructions are provided to customer service staff and others who regularly respond to written communication from the public on how to respond to written communication from an LEP person.
 - ☒ Instructions are provided to vehicle operators, station managers, and others who regularly interact with the public on how to respond to an LEP customer.
 - ☒ Bilingual or multilingual versions of:
 - ☒ "How to ride" brochures
 - ☒ Safety and security announcements
 - ☒ Service change announcements
-

2) **Copper Mountain Transit/Town of Miami** has a process to ensure the competency of interpreters and translation service through the following methods:

Copper Mountain Transit/Town of Miami will ask the interpreter or translator to demonstrate that he or she can communicate or translate information accurately in both English and the other language. **Copper Mountain Transit/Town of Miami** will train the interpreter or translator in specialized terms and concepts associated with the agency's policies and activities. **Copper Mountain Transit/Town of Miami** will instruct the interpreter or translator that he or she should not deviate into a role as counselor, legal advisor, or any other role aside from interpreting or translator. **Copper Mountain Transit/Town of Miami** will ask the interpreter or translator to attest that he or she does not have a conflict of interest on the issues that they would be providing interpretation services.

3) **Copper Mountain Transit/Town of Miami** provides notice to LEP persons about the availability of language assistance through the following methods:

- ☒ Statements in outreach documents that language services are available from the agency. of the Recipients' services, including the availability of language assistance services
- ☒ Signs and handouts available in vehicles and at stations
- ☒ Announcements in vehicles and at stations
- ☒ Agency websites

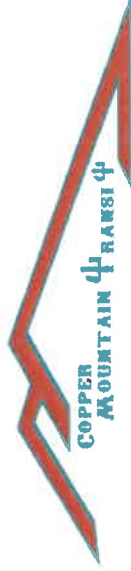
Copper Mountain Transit/Town of Miami monitors, evaluates and updates the LEP plan through the following process:

Copper Mountain Transit/Town of Miami will monitor the LEP plan by conducting an annual Four-Factor analysis, establishing a process to obtain feedback from internal staff and members of the public and conducting internal evaluations to determine whether the language assistance measures are working for staff. **Copper Mountain Transit/Town of Miami** will make changes to the language assistance plan based on feedback received. **Copper Mountain Transit/Town of Miami** may take into account the cost of proposed changes and the resources available to them. Depending on the evaluation, **Copper Mountain Transit/Town of Miami** may choose to disseminate more widely those language assistance measures that are particularly effective or modify or eliminate those measures that have not been effective. **Copper Mountain Transit/Town of Miami** will consider new language assistance needs when expanding transit service into areas with high concentrations of LEP persons will consider modifying their implementation plan to provide language assistance measures to areas not previously served by the agency.

5) **Copper Mountain Transit/Town of Miami** trains employees to know their obligations to provide meaningful access to information and services for LEP persons and all employees in public contact positions will be properly trained to work effectively with in-person and telephone interpreters. **Copper Mountain Transit/Town of Miami** will implement processes for training of staff through the following procedures:

Copper Mountain Transit/Town of Miami will identify staff that are likely to come into contact with LEP persons as well as management staff that have frequent contact with LEP persons in order to target training to the appropriate staff. **Copper Mountain Transit/Town of Miami** will identify existing staff training opportunities, as it may be cost-effective to integrate training on their responsibilities to persons with limited English proficiency into agency training that occurs on an ongoing basis. **Copper Mountain Transit/Town of Miami** will include this training as part of the orientation for new employees. Existing employees, especially managers and those who work with the public may periodically take part in re-training or new training sessions to keep up to date on their responsibilities to LEP persons. **Copper Mountain Transit/Town of Miami** will implement LEP training to be provided for agency staff. **Copper Mountain Transit/Town of Miami** staff training for LEP to include:

- A summary of the **Copper Mountain Transit/Town of Miami** responsibilities under the DOT LEP Guidance;
- A summary of the **Copper Mountain Transit/Town of Miami** language assistance plan;
- A summary of the number and proportion of LEP persons in the **Copper Mountain Transit/Town of Miami** service area, the frequency of contact between the LEP population and the agency's programs and activities, and the importance of the programs and activities to the population;
- A description of the type of language assistance that the agency is currently providing and instructions on how agency staff can access these products and services; and
- A description of the **Copper Mountain Transit/Town of Miami** cultural sensitivity policies and practices.



LLAME AL 928-473-8222
PARA MÁS INFORMACIÓN

* Descanso de 30 minutos en Fry's para almorzar*

A (Ruta Roja) = 11:45 AM - 12:15 PM

B (Ruta Azul) = 1:00 PM - 1:30 PM

Si se encuentra en el autobús en este momento, se le solicitará que desembarque en Fry's y vuelva a subir a la hora que se indica

MIAMI TO GLOBE

1. Miami Senior Center	6:30 AM	7:45 AM	9:20 AM	10:35 AM	12:45 PM	1:55 PM	3:35 PM	4:45 PM
2. Miami Library	6:35 AM	7:50 AM	9:25 AM	10:40 AM	12:50 PM	2:00 PM	3:40 PM	4:50 PM
3. Christina Apartments	6:40 AM	7:55 AM	9:30 AM	10:45 AM	12:55 PM	2:05 PM	3:45 PM	4:55 PM
4. Walmart	6:45 AM	8:00 AM	9:35 AM	10:50 AM	1:00 PM	2:10 PM	3:50 PM	5:00 PM
5. Southwest Gas	6:50 AM	8:05 AM	9:40 AM	10:55 AM	1:05 PM	2:15 PM	3:55 PM	5:05 PM
6. Cobre Valley Hospital	6:55 AM	8:10 AM	9:45 AM	11:00 AM	1:10 PM	2:20 PM	4:00 PM	5:10 PM
7. Cobre Valley Plaza	7:00 AM	8:15 AM	9:50 AM	11:05 AM	1:15 PM	2:25 PM	4:05 PM	5:15 PM
8. Fry's Grocery	7:05 AM	8:20 AM	9:55 AM	11:10 AM	1:20 PM	2:30 PM	4:10 PM	5:20 PM
9. Cobre Village Apartments	7:10 AM	8:25 AM	10:00 AM	11:15 AM	1:25 PM	2:35 PM	4:15 PM	5:25 PM
10. Copper Country Mobile Home Park	7:15 AM	8:30 AM	10:05 AM	11:20 AM	1:30 PM	2:40 PM	4:20 PM	5:30 PM
11. Gila County Health Department	7:20 AM	8:35 AM	10:10 AM	11:25 AM	1:35 PM	2:45 PM	4:25 PM	5:35 PM
12. Globe/Miami Chamber Of Commerce	7:25 AM	8:40 AM	10:15 AM	11:30 AM	1:40 PM	2:50 PM	4:30 PM	5:40 PM
13. Globe Train Depot	7:30 AM	8:45 AM	10:20 AM	11:35 AM	1:45 PM	2:55 PM	4:35 PM	5:45 PM
14. Globe Senior Center	7:35 AM	8:50 AM	10:25 AM	11:40 AM	1:50 PM	3:00 PM	4:40 PM	5:50 PM
15. Besh Ba Gowah	7:40 AM	8:55 AM	10:30 AM	11:45 AM	1:55 PM	3:05 PM	4:45 PM	5:55 PM
16. Gila Community College	7:45 AM	9:00 AM	10:35 AM	11:50 AM	2:00 PM	3:10 PM	4:50 PM	6:00 PM
17. Mountingate Estates	7:50 AM	9:05 AM	10:40 AM	11:55 AM	2:05 PM	3:15 PM	4:55 PM	
18. Pinal Mountain Apartments	7:55 AM	9:10 AM	10:45 AM	12:00 PM	2:10 PM	3:20 PM	5:00 PM	
19. Madera Peaks Apartments	8:00 AM	9:15 AM	10:50 AM	12:05 PM	2:15 PM	3:25 PM	5:05 PM	

GLOBE TO MIAMI

20. Alhambra Mobile Home Park	6:30 AM	8:05 AM	9:20 AM	10:55 AM	12:10 PM	2:20 PM	3:30 PM	5:10 PM
21. Dollar General	6:35 AM	8:10 AM	9:25 AM	11:00 AM	12:15 PM	2:25 PM	3:35 PM	5:15 PM
22. Gila County Court House	6:40 AM	8:15 AM	9:30 AM	11:05 AM	12:20 PM	2:30 PM	3:40 PM	5:20 PM
23. Hill Street/Sutherland	6:45 AM	8:20 AM	9:35 AM	11:10 AM	12:25 PM	2:35 PM	3:45 PM	5:25 PM
24. Globe Senior Center	6:50 AM	8:25 AM	9:40 AM	11:15 AM	12:30 PM	2:40 PM	3:50 PM	5:30 PM
25. Globe Train Depot	6:55 AM	8:30 AM	9:45 AM	11:20 AM	12:35 PM	2:45 PM	3:55 PM	5:35 PM
26. Globe Mobile Home Park	7:00 AM	8:35 AM	9:50 AM	11:25 AM	12:40 PM	2:50 PM	4:00 PM	5:40 PM
27. Copper Country Mobile Home Park	7:05 AM	8:40 AM	9:55 AM	11:30 AM	12:45 PM	2:55 PM	4:05 PM	5:45 PM
28. Gila County Health Department	7:10 AM	8:45 AM	10:00 AM	11:35 AM	12:50 PM	3:00 PM	4:10 PM	5:50 PM
29. Cobre Village Apartments	7:15 AM	8:50 AM	10:05 AM	11:40 AM	12:55 PM	3:05 PM	4:15 PM	5:55 PM
30. *Fry's Grocery*	7:20 AM	8:55 AM	10:10 AM	12:20 PM	1:30 PM	3:10 PM	4:20 PM	6:00 PM
31. Cobre Valley Plaza	7:25 AM	9:00 AM	10:15 AM	12:25 PM	1:35 PM	3:15 PM	4:25 PM	
32. Southwest Gas	7:30 AM	9:05 AM	10:20 AM	12:30 PM	1:40 PM	3:20 PM	4:30 PM	
33. Cobre Valley Hospital	7:35 AM	9:10 AM	10:25 AM	12:35 PM	1:45 PM	3:25 PM	4:35 PM	
34. Walmart	7:40 AM	9:15 AM	10:30 AM	12:40 PM	1:50 PM	3:30 PM	4:40 PM	

LOS HORARIOS MOSTRADOS SON HORARIOS DE SALIDA. LOS HORARIOS SON APROXIMADOS, PUEDEN VARIAR DEBIDO AL TRÁFICO Y LAS CONDICIONES CLIMÁTICAS.

Reglas del autobús

1. NO ABIERTO COMIDA O BEBER CONTENEDORES SOBRE EL AUTOBÚS.
2. NO CONSUMO DE ALCOHOL NI BEBIDAS EN EL AUTOBÚS.
3. UNA MASCOTA DEBER SER EN UN EL PORTADOR SOBRE EL PISO.
4. VE A LA PAGINA ADICIONAL PARA OBTENER INFORMACION DETALLADA SOBRE LAS REGLAS 4 Y 5 RELACIONADAS
5. CON LOS ANIMALES DE SERVICIO Y EL COMPORTAMIENTO OFENSIVO O AMENAZANTE.
6. PERMANEZCA SENTADO CUANDO EL AUTOBÚS ESTÁ EN MOVIMIENTO.
7. POR SU SEGURIDAD Y LA DE LOS DEMÁS, NO DISTRAIGA AL CONDUCTOR.
8. SÓLO SE PERMITE A LOS PASAJEROS LLEVAR HASTA CINCO (5) PAQUETES O BOLSAS DE COMESTIBLES A LA VEZ, A BORDO DE CUALQUIER VEHÍCULO DE TRÁNSITO.
9. NO SE PERMITEN ARMAS, BATERÍAS AUTOMOTRICES/MARINAS, GASOLINA O LATAS DE GAS, LÍQUIDOS CÁUSTICOS, LÍQUIDOS INFLAMABLES Y EXPLOSIVOS EN LOS VEHÍCULOS DE TRÁNSITO.

SI NO SIGUE O CUMPLE CON LAS REGLAS ANTERIORES, SE LE PEDIRA QUE BAJE DEL AUTOBÚS.

Horario de autobuses
El autobús circula de lunes a viernes de 6:30 a. m. a 6:00 p. m.

LOS HORARIOS MOSTRADOS SON HORARIOS DE SALIDA. El horario muestra los horarios en que sale el autobús en cada parada de autobús a lo largo de la ruta. Lea hacia abajo para encontrar su parada de autobús y luego lea para ver a qué hora saldrá el autobús de su parada.

Tarifas y pases de autobús		
Tarifa de adulto de ida	\$	1.00
Estudiantes, mayores de 55 años y personas con discapacidades	\$	0.50
Niños menores de 12 años con Adulto		Free
Tenga lista la tarifa de cambio exacta cuando suba al autobús.		
Los conductores no pueden dar cambio ni devolver dinero desde la Caja de Pasajeros.		
Pase de tarifa completa mensual	\$	25.00
Pase de tarifa reducida mensual	\$	15.00

Consejos para montar
Asegúrate de que el autobús vaya en tu dirección. Pague su tarifa o muestre un pase cuando aborde el autobús. Solo cambio exacto.

No se permite comer ni consumir bebidas alcohólicas en el autobús. Todos los alimentos y bebidas deben estar en recipientes cerrados.

Las bebidas deben tener una tapa segura. Sin copas blandas

A excepción de los animales de servicio, las mascotas deben estar encerradas en jaulas pequeñas o transportadores. Todos los animales DEBEN estar en el piso.

REGLAS DEL AUTOBUS CONTINUADAS:

4. LOS ANIMALES DE SERVICIO DEBEN SENTARSE EN EL SUELO.

A MENOS QUE ESTO INTERFIERA CON EL SERVICIO QUE PROPORCIONA. PREFERIMOS QUE LOS ANIMALES DE SERVICIO ESTEN CON CORRERA, PERO COMO MINIMO, EL ANIMAL DE SERVICIO DEBE ESTAR BAJO CONTROL VERBAL U OTROS MEDIOS DE CONTROL DEL ANIMAL.

5. NO SE TOLERARA NINGUN COMPORTAMIENTO OFENSIVO O AMENAZANTE

SOLO SE DENEGARA EL SERVICIO A UNA PERSONA CON DISCAPACIDAD SI DICHA PERSONA PARTICIPA EN CONDUCTAS VIOLENTAS, GRAVEMENTE PERTURBADORAS O ILEGALES, O SI REPRESENTA UNA AMENAZA DIRECTA PARA LA SALUD O LA SERGURIDAD DE LOS DEMAS. EL SERVICIO NO SE DENEGARA UNICAMENTE PORQUE LA DISCAPACIDAD DE LA PERSONA DA LUGAR A UNA APARIENCIA O COMPORTAMIENTO INVOLUNTARIO QUE PUEDA OFENDER, MOLESTAR O CAUSAR INCONVENIENTES A LOS DEMAS.

**SI NECESITA AYUDA, LLAME A NUESTRA OFICINA
DE LEUNES A VIEMES DE 6:00am - 6:00pm**

GRACIAS POR VIAJAR CON COPPER MOUNTAIN TRANSIT!



¡ESTAMOS CONTRATANDO!

LA CIUDAD DE MIAMI ACEPTA SOLICITUDES PARA LOS SIGUIENTES PUESTOS DE EMPLEO:

Conductor de tránsito/autobús y conductor/despachador de relevo: Conductor de tiempo completo con beneficios y conductor/despachador de relevo (a tiempo parcial, sin beneficios).

Debe tener 18 años de edad, poseer una licencia de conducir AZ válida, un diploma de escuela secundaria o GED y debe ser ciudadano estadounidense. El solicitante tampoco debe tener condenas por delitos graves. Realiza una variedad de trabajos de transporte rutinarios y complejos al conducir una camioneta/autobús para Dial-a-Ride del programa Copper Mountain Transit y rutas fijas desviadas y/o despachar vehículos para Dial-a Ride, Senior Center y nuevos centros del programa Copper Mountain Transit. Ruta fija desviada. Solicitudes disponibles en el Ayuntamiento de Miami: 500 W. Sullivan Street, Miami, AZ o <https://miamiaz.gov/town-clerk/employment-opportunities/> Para obtener más información, comuníquese con la Gerente de Tránsito, Melinda Baeza al 928-473-8222. Los puestos estarán abiertos hasta cubrirse. E.O.E.



Notice

**Copper Mountain Transit will be closed
Friday, November 10, 2023 in observance of
Veteran's Day.**

Aviso

**Copper Mountain Transit estará cerrado
el viernes 10 de noviembre de 2023 en
conmemoración del Día de los Veteranos.**

Details

- 506 W Sullivan St, Miami, AZ, United States, 85539

Links

 **MIKROZOO**

Contact info

+1 928-473-8222

 transit@ntia.nh.gov

Copper Mountain Transit

Highlights

Add highlights

Photos

[See all photos](#)



Karen Morris
Karen Morris, Town Clerk

Town Hall
Atlix Garcia Senior Center
Alameda Hospital Library

Copper Mountain Transi
January 9 at 7:23 AM • 6

we're at Copper Mountain Transit and the town of Miami are preparing for our application for the upcoming grant cycle for the 5311 Grant application.

members to attend the public hearing at the Miami Town Council Meeting 1/26/26.

En Copper Mountain Transit y el Ayuntamiento de Miami nos estamos preparando para presentar nuestra solicitud para el próximo ciclo de subvenciones del programa 5311.

iniciación a los miembros de la comunidad interesados a asistir a la audiencia pública que se celebrará durante la reunión del Consejo Municipal de Miami el 26 de enero de 2025.

Legal Posting

VOICE OF PUBLIC HEARING
(Printed 1/8/26)

Notice is hereby given that a public hearing will be held by the Miami Town Council regarding the Copper Mountain Transit Program at Town Hall located at 500 W. Sullivan Street at 6:30 p.m. on Wednesday, January 28, 2020, for the purpose of considering a project for which financial assistance is being sought from the Federal Transit Administration (FTA). Joint hands will be used to continue to manage and operate the Copper Mountain Transit Program serving the Town of Miami, City of Globe, and surrounding areas.

Interested persons may submit oral or written evidence and recommendations with respect to lead program. Persons with disabilities or those who require special accommodations, please contact Karen Morris at 828-473-4403 in advance of the meeting.

A copy of the draft grant proposal is currently available for public inspection at the Copper Mountain Transit Office, 506 W. Sullivan Street, Aspen, AZ 85539.

Details

- 1 Review

-

- Open now**

- www.internationalaffairs.gov

Links

Chlorine

Contact info

+1 928-473-8222

© www.thelibraryjournal.org

1

Highlights

Add highlights

Photos



[See all photos](#)



Comment as Copper Mountain Transit

copper incubator [lead](#) allows profiles and pages it mentions to comment on this post.

Like

Comment

Share

6

2 Share:

See insights and ads

Post post

[illegible]

Nuestras rutas de autobús tienen
24 paradas en todo Globe, Miami y
el condado de Gila.



Servicios Dial A Ride que proporcionamos
Programados Acera a acera servicio para citas
médicas, empleo y compras. Se necesita un
aviso de 24 horas para programar.

Dial A Ride: de lunes a viernes

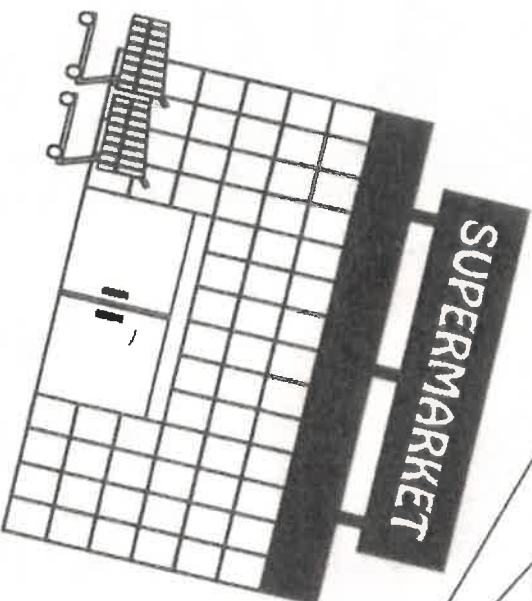
6:30 am to 3:00PM

Rutas de bus: de lunes a viernes

6:30 am to 6:00 pm

Por favor llame para programar

(928) 473-8222



NOTICE



**NO FOOD
NO DRINK
ALLOWED**

AVISO



**NO SE
PERMITE
COMIDA O
BEBIDA**

Non-elected Committees Membership Table

Subrecipients who select the membership of transit-related, non-elected planning boards, advisory councils, or committees must provide a table depicting the membership of those organizations broken down by race. Subrecipients also must include a description of the efforts made to encourage participation of minorities on these boards, councils, and committees.

☒ **Copper Mountain Transit/Town of Miami** does not select the membership of any transit-related committees, planning boards, or advisory councils.

Monitoring for Subrecipient Title VI Compliance

Describe how you monitor your subrecipients. This can be through site visits, submissions of Title VI Plans annually, or training and surveys.

☒ **Copper Mountain Transit/Town of Miami** does not monitor subrecipients for Title VI compliance as it does not have any FTA subrecipients.

Title VI Equity Analysis

A subrecipient planning to acquire land to construct certain types of facilities must not discriminate on the basis of race, color, or national origin, against persons who may, as a result of the construction, be displaced from their homes or businesses. "Facilities" in this context does not include transit stations or bus shelters, but instead refers to storage facilities, maintenance facilities, and operation centers.

There are many steps involved in the planning process prior to the actual construction of a facility. It is during these planning phases that attention needs to be paid to equity and non-discrimination through equity analysis. The Title VI Equity Analysis must be done before the selection of the preferred site.

Note: Even if facility construction is financed with non-FTA funds, if the subrecipient organization receives any FTA dollars, it must comply with this requirement.

☒ **Copper Mountain Transit/Town of Miami** has no current or anticipated plans to develop new transit facilities covered by these requirements

Fixed Route Transit Provider Analysis

Fixed Route: Public transit service (other than by aircraft) provided on a repetitive, fixed-schedule basis along a specific route, with vehicles stopping to pick up passengers.

A subrecipient providing fixed route service, as defined above, must determine the distribution of transit amenities or the vehicle assignments for each mode in a non-discriminatory manner. The subrecipient must develop policies to ensure service is not distributed on the basis of race, color, or national origin.

Effective practices to fulfill the Service Standards requirements include developing written policies covering each of the following service indicators: (can be expressed in writing or in table format – see Circular Appendix G & H pp. 87-91)

1) Vehicle Load for Each Mode

CMT's buses seat 14 passengers; only on occasion have they been filled almost to or at their capacity. Maximum loading standards will establish a goal that all passengers will have a seat for their trip. When staff determines that one or more routes are beginning to exceed the seating capacity on 30% or more of the trips provided on a given route or a load factor of 1.30, then staff will call dispatch and inform of the situation. CMT will try to ensure a vehicle with the largest capacity available goes on that route.

2) Vehicle Headway for Each Mode

CMT's runs two bus routes each day; one beginning in the Town of Miami, the other beginning in the City of Globe, heading opposite directions. Therefore, the time between buses heading in the same direction averages one hour and fifteen minutes from when one bus leaves that bus stop and the next bus will be at that location heading in that same direction as the previous bus.

3) On Time Performance for Each Mode

Copper Mountain Transit/Town of Miami's goal is to provide an average system-wide on-time performance of 90% for fixed route service. The Town defines on-time performance as arriving and departing stops within five (5) minutes of the route timetables. If route(s) are not meeting the on-time performance goal, then staff will analyze the route(s) to develop strategies to improve it. Drivers are to notify dispatch if they are running behind schedule. Staff will provide recommendations to Council for their approval as needed.

4) Service Availability for Each Mode

Service availability during inclement weather in consultation with the CMT staff will assess all instances of inclement weather and make adjustments to service hours and frequency as needed, with priority placed on passenger and driver safety. All changes in service during these times will be communicated through local radio stations and any CMT web pages and social media. Staff may determine that service needs to be delayed, suspended, or frequency of service adjusted during inclement weather. Every effort will be made by CMT to provide FTA required transit service when determined safe to operate.

5) Transit amenities for each mode

Service availability and operating environment routes are operated primarily along the major highway serving the Miami and Globe area. Servicing bus stops are located near or at business centers, governmental buildings, grocery stores, and medical facilities for passenger convenience. For stops on private property, CMT will ensure that location has been approved by private property owners. Service area service coverage is defined as solely along unrestricted highway and rural residential streets. To the extent feasible, CMT will serve as many major employers, medical offices, densely populated housing areas, and public housing as deemed feasible within the Town limits. Most stops have an easily visible bus top sign. Due to funding constraints and space availability at bus stops, only a couple of bus stop locations currently have a bus shelter with seating and a trash can. There are plans to purchase more bus shelters for other stops through grant funding in the future. Within those plans is to also procure signage for all bus stop locations.

6) Vehicle assignments for each mode

Copper Mountain Transit has vehicles for the bus routes and for Dial-a-Ride service. One vehicle is not assigned to a specific route every day of service, unless needed. Meaning, a bus will not always be on the same route; ex: Miami/Red route. CMT will ensure that all vehicles on route will be in good working order and condition regardless of the route it serves.

Board Approval for the Title VI Plan

***(INSERT A COPY OF THE BOARD MEETING MINUTES AFTER
CONDITIONAL CRO APPROVAL. BOARD MINUTES MUST BE FOR THE
YEAR OF THE GRANT APPLICATION CYCLE)**